

digitalhealth

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# Nik Coventry

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CNIO

York & Scarborough NHS  
Foundation Trust



**DIGITAL  
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Three overlapping, semi-transparent blue parallelogram shapes in the top-left corner.

# From Inpatient to Place: how an innovative digital Trusted Assessor workflow is targeting the challenges of complex discharges

**Nicola Coventry** CNIO

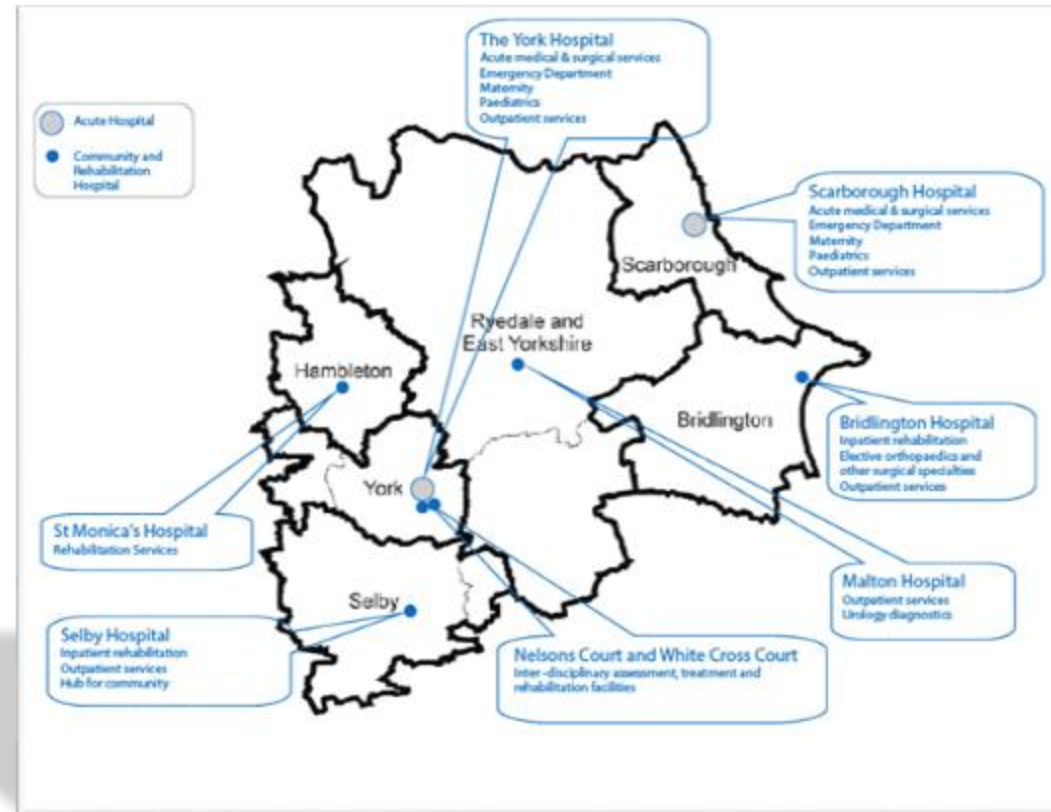
**Laura Moss** Lead AHP for Digital

York and Scarborough Foundation Teaching Hospitals

A decorative footer featuring a blue wavy pattern on the left and a silhouette of a city skyline on the right.

# Our Trust

We provide acute and community healthcare services for approximately 800,000 people living in and around York, North Yorkshire, Northeast Yorkshire and Ryedale - an area covering 3,400 square miles



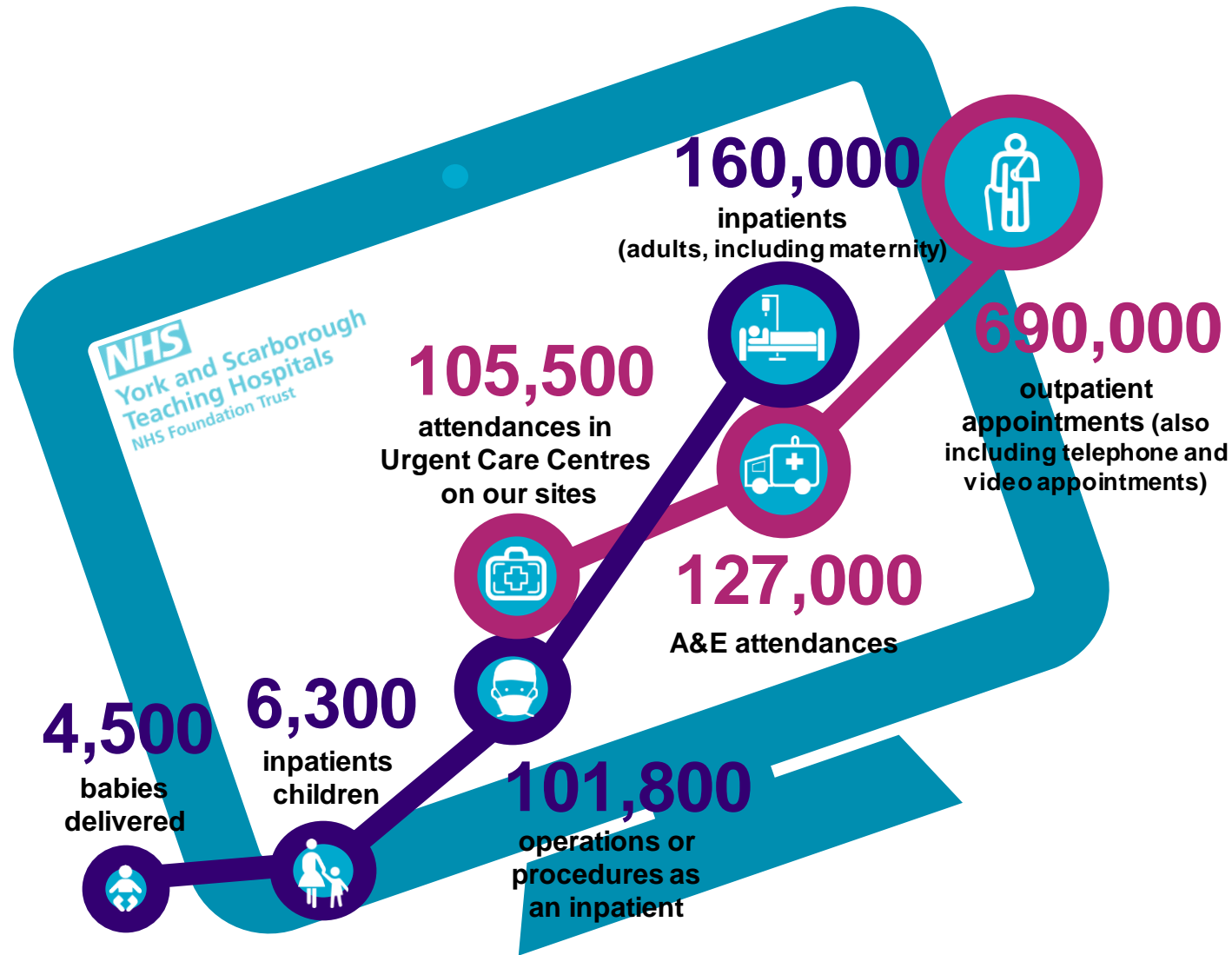
**8**  
Hospital  
sites

**10,000**  
Staff

**£0.65**  
Billion  
annual  
turnover

**1,150**  
Beds



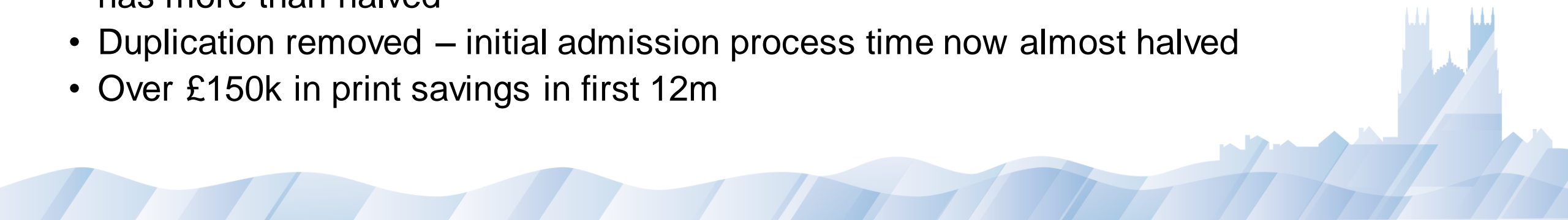


# Nucleus – Digital Workflow for nursing teams

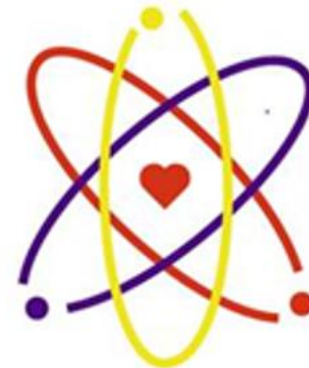
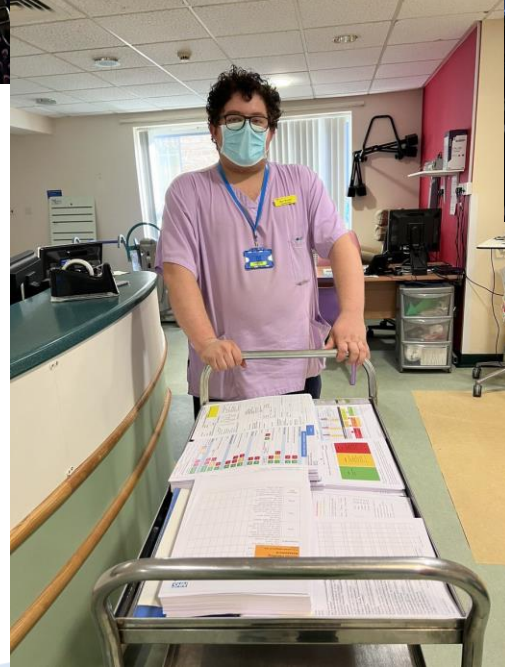
## What is Nucleus?

- Launched 3 years ago during Covid
- An in-house designed solution embracing user-led ideas to create a digital workflow not simply digital FORMS
- Driving excellent Patient Care and reducing the time nurses spend completing patient paperwork

## Benefits

- 2.5 hours a day per RN/HCA now spent on direct patient care + discharges instead of paperwork
  - Number of staff saying they stay behind once a week to complete patient records has more than halved
  - Duplication removed – initial admission process time now almost halved
  - Over £150k in print savings in first 12m
- 

# Our Nucleus Story...



# ...introducing digital workflow for AHP teams

## The problem

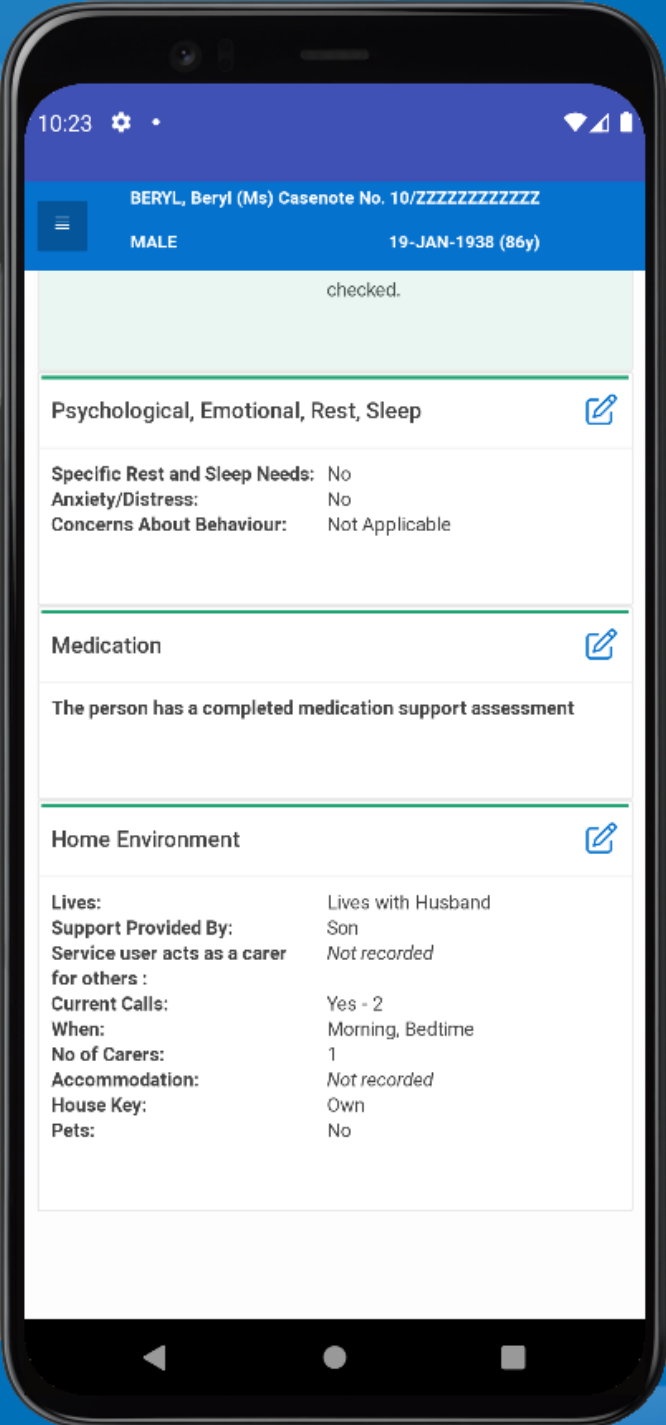
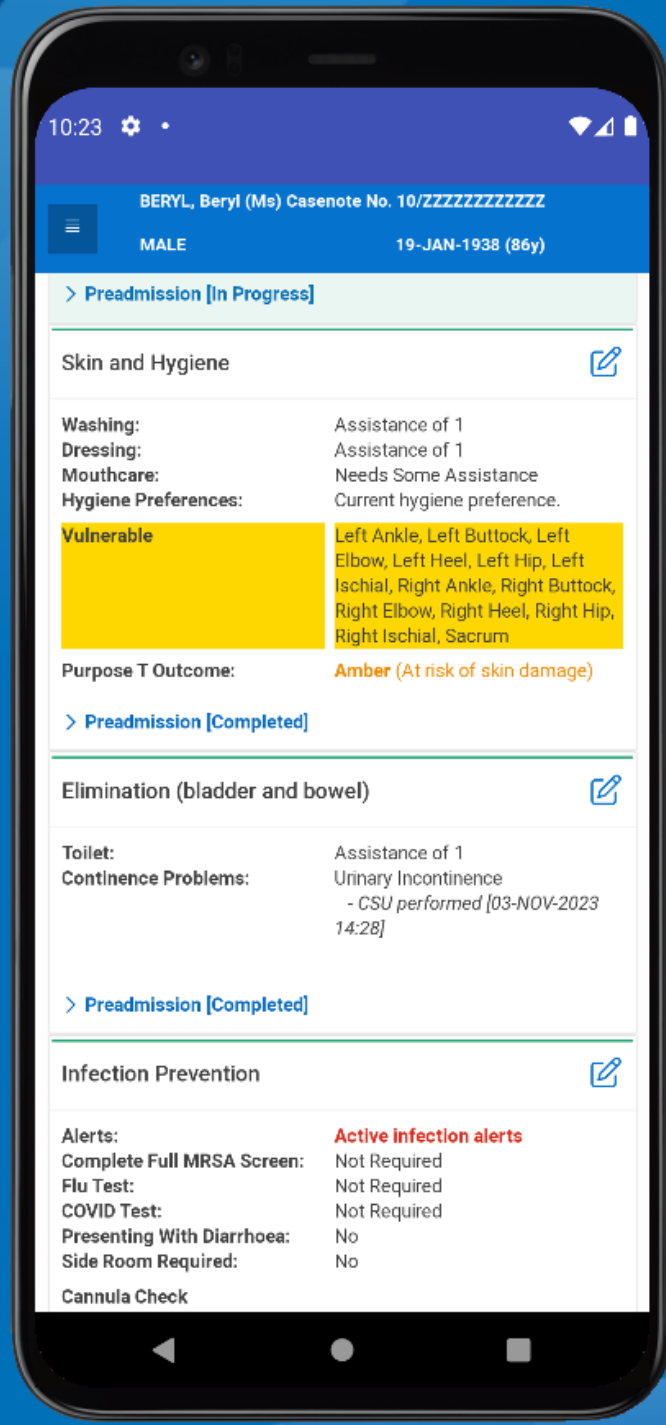
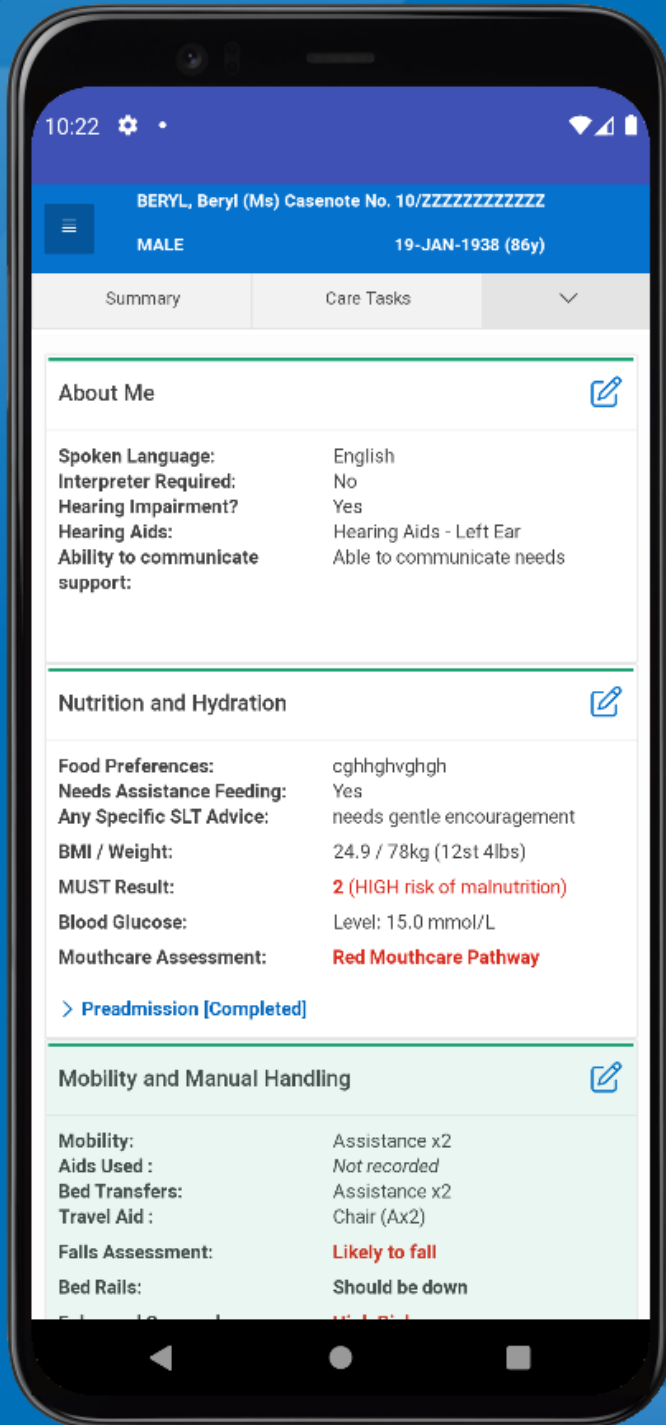
- BMJ estimate 15% of patients are “medically fit” and in hospital due to delayed and complex discharge reasons
- Many are complex discharges that require an integrated nursing and therapy assessment for Local Authorities and Care Partners to create care packages to suit patient needs
- A 12-page Trusted Assessor Booklet is not the answer – too many iterations and time-wasted
- TAF creation currently takes up over 70% of AHP time on wards



# TAF powered by Nucleus

## The Solution

- Brings together nursing care domains and AHP therapy assessments through meaningful collaboration
- Uses structured data flows to collate and transfer information avoiding duplication
- It's much easier to access by concurrent users with a higher quality and accuracy of data
- It gets to the right people sooner and has transformed historical boundaries between hospitals, Local Authorities, Community teams and care partners
- Our teams now spend less time writing Discharge Assessments and more time talking to patients and their families about their care needs and delivering rehabilitation
- Improved visibility within the Yorkshire and Humber Care Record (YHCR)



# Where we are now & benefits

- Go – live Scarborough site December 2023
- Go – live York site March 2024
- W/C 12/02 103 digital Trusted Assessor Referrals sent to Local Authority.
- Positive feedback from staff and Local Authority
- More work to do on benefits
- More work to do on collaboration between nursing and therapists
- Looking at where else this process would improve referral process – community nursing, urgent response team etc