

digitalhealth

REWIRED
BIRMINGHAM 12-13 MARCH 2024

Headline Sponsors:



Lorraine Foley

CEO, PRSB



**INTEGRATED
CARE
STAGE**

Stage Sponsor:





Professional
Record
Standards
Body

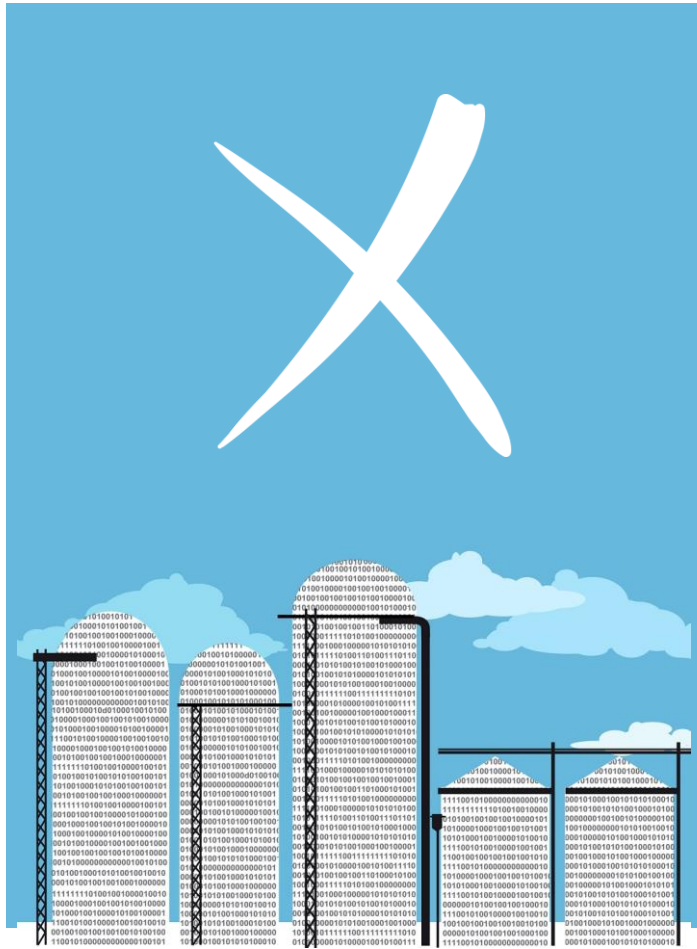
**Better records
for better care**

Conformance assessment – a vital tool in getting the value from standards

LORRAINE FOLEY

MARCH 2024

We need consistent standards implemented widely



Safety and data quality



Integration and shared care records



Innovation, insight and prevention

Being sure of conformance is not an option, it's essential!

Why is evidence of conformance important?



- ✓ Standards should be testable and tested



- ✓ Conformance assurance provides predictability and trust



- ✓ Suppliers can be clear when they have done enough



- ✓ Removes the fear and uncertainty from buying clinical software



- ✓ A conformant system makes implementation more straightforward



- ✓ Health and care systems need consistent implementation of standards

A learning health system – data, evidence, practice

PRSB Partners



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8/10
EPR suppliers

5/6
ShCR suppliers

50%
social care suppliers

Meeting the requirements for conformance

The 'best practice' standard (Core Information Standard)



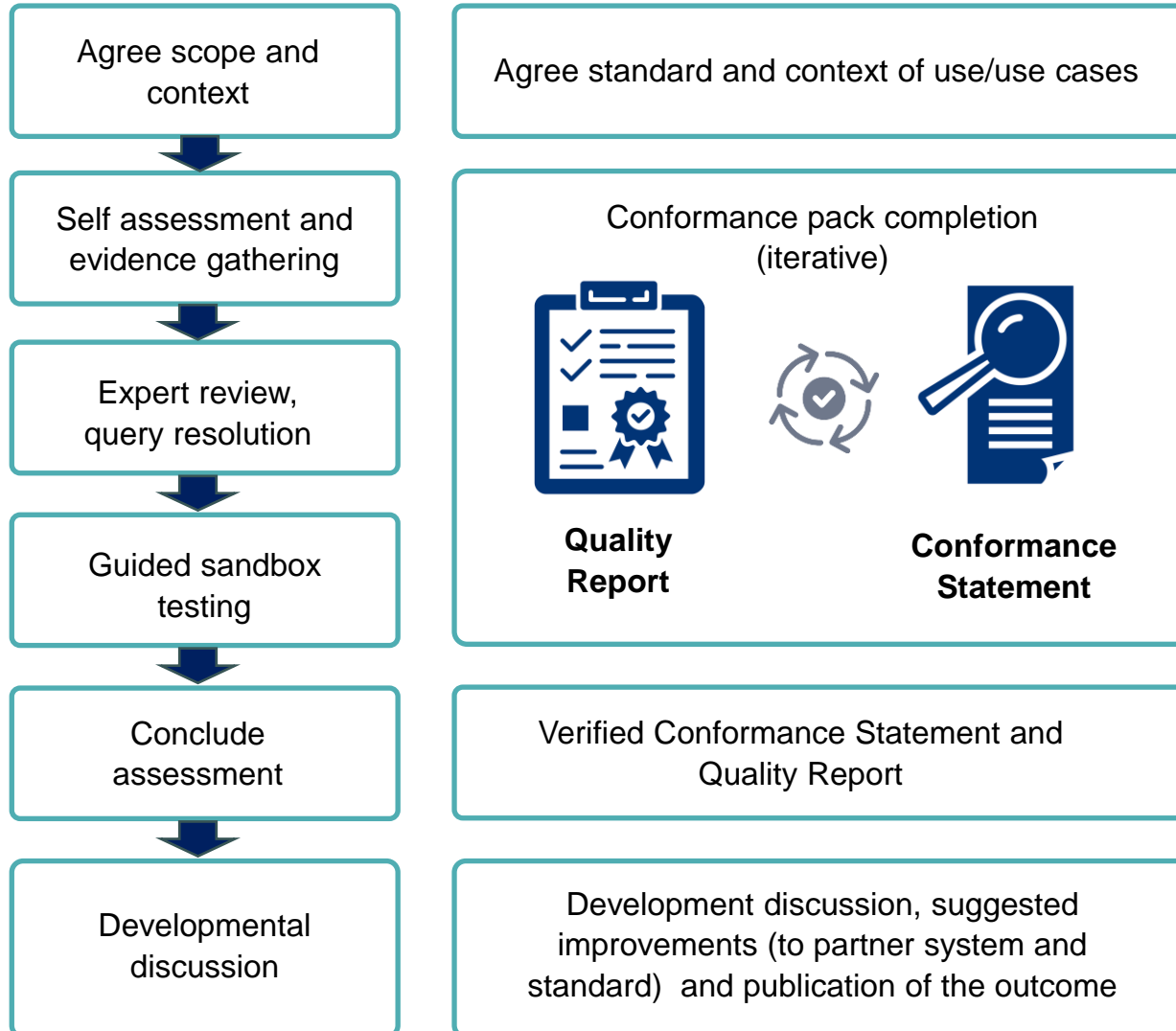
1,842 items
40 business rules

Minimum safe implementation (MVIS)



149 items
18 business rules

How we test conformance



What is tested?

- ✓ Working collaboratively with expert clinical assessors
 - Semantic data content
 - Structured/coded data
 - Business rules
 - Organisational policies and practice
- ✓ Re-assessed at least every 3 years (or at major changes)

Must be operable before its interoperable

What is the experience so far?

Core information standard (ShCR)
Personalised care & support plan
About Me
Urgent transfer from care home
Discharge summary
31 solutions +

"The team at the PRSB were very supportive throughout the whole conformance journey and their expertise and advice were invaluable"
Jeremy Hudson, Carebeans

It was such a delight working with Ian and Isabel (assessors) obtaining the standard. We learnt so much and are amazed at how useful it is across all aspects of our work."
Nicola Cranfield, IMS MAXIMS

"The assessment helps you to put the theory into reality. PRSB has done a lot of work on evidence-based practice and consultation, so we know it's a trusted and needed standard."
Ben Wilson, Orion

As a PRSB partner, we can collaborate with clinical experts that are curating these standards and validate our assessments of compliance."
Ian Bennett, Better

Stealing a march on mandation

Digital social care records:

- ✓ Assured suppliers list
- ✓ Provider confidence that suppliers are rigorously tested
- ✓ Critically providers are funded to help them embed change



Peter Skinner,
Programme Director for
Digitising Social Care,
NHS England

Result:

CARE

From 40% to 63% providers implemented conformant Digital Social Care Records

73% have committed to implementing Digital Social Care Records this year

Aim is **80%** of CQC registered providers will have Digital Social Care Records in 2024

If we get as far as penalising suppliers (or providers) it hasn't worked.



Health and Social Care Act 2022 Data Protection and Digital Information Bill

- ✓ Applies to public and private health and adult social care providers
- ✓ Makes compliance to information standards mandatory
- ✓ Enforcement through financial penalties, public censure and accreditation

We don't need to wait for legislation to act



Levers, incentives and legislation

Everything goes much faster when everyone is pulling in the same direction..

Peer pressure

Supplier market shift

Provider demand

CQC/regulators

ISNs

Financial incentives

Procurement

Legislation/penalties

