

Headline Sponsors:







Gang Xu

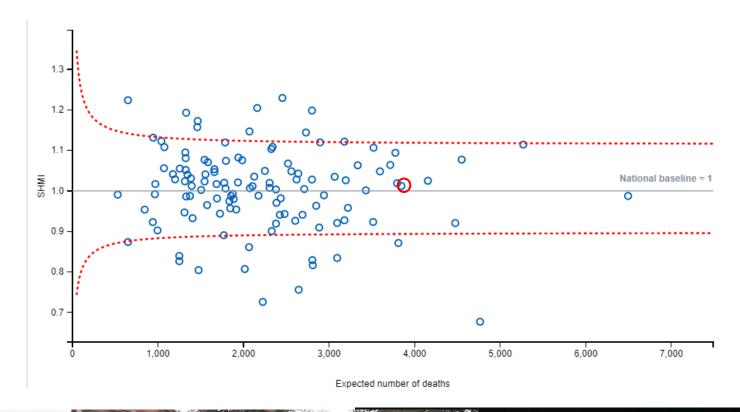
Deputy Medical Director, **University Hospital** Leicester NHS FT







Clinical
Challenges that
face all acute
care trust:







Digital as the enabler for transformation:









2011

2014

2016

2018 2017

2019

Stabilisation

Started Partner procurement

Strategic **EPR**

Board Approved single EPR and choice of Cerner

Formal No

Having exhausted all efforts we formally close Cerner project

EPR Plan B

Board commitment to the next plan for a single EPR platform for UHL based around a best of breed interim approach

eHospital

2018/19 eHospital programme launched, linked to the delivery of the quality commitment

eHospital

eHospital

2019/20 10 year contract signed with NerveCentre to deliver our EPR solution

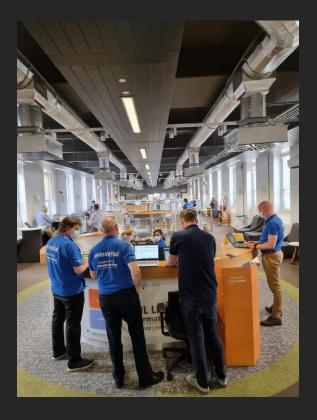












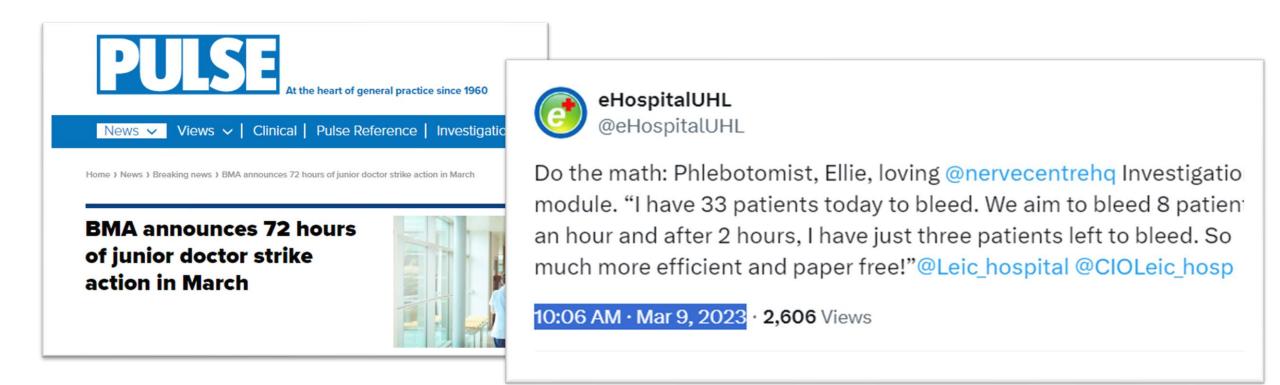
Risk Management:

NHS	
University	Hospitals of Leicester
NHS Trust	•

Module	Ref #	Date Raised dd/mm/yy	Raised By	Lead		Replicated in Version/ Env		Priority	Clinically Revived?	Req# (Optional)	Theme / Category Test Script Name / # (Optional)	Description +	Status	Status Date dd/mm/yy	Supplier Ref # & Ticket Link	Jira R
												the rest of it. Very fiddly. The whole thing took about 3 minutes. Please, let me know if you want to clarify.				
oc	UHL-OC- 001319	27/02/24	П		Outpatient s	DV8.0.3 UAT	Defect	D2			Outpatient request - Display of Ordering Location details in Order History	While Ordering Location is a field in the form, the details selected is not displayed in the Order History section. Please see screenshots attached to the ticket	.Open - Logged with Supplier	27/02/24	247356 =	
ос	UHL-OC- 001320	27/02/24	U		Outpatient s	DV8.0.3 UAT	Defect	D1	z O		Outpatient request - Unable to edit the Ordering Location information	Editing the Ordering Location field does not display the edited information. Example Submitted the form with Leicester Royal as Ordering Location. Edited the ordering location field to Glenfield and saved. But Leicester Royal is still displayed in the Blue banner. Order History displays as Order changed but does not specify the changed information. Please see screenshots attached to the ticket.	Open - Logged with Supplier	27/02/24	247361 ₌	
MEDS	UHL- MEDS- 001321	27/02/24	FS.		Outpatient 5	DV8.0.3 UAT	Defect	D1	N			Consultant and prescriber's name are not showing correctly in the Outpatient prescription printout	.Open - Logged with Supplier	27/02/24	247410 =	
MEDS	UHL- MEDS- 001327	28/02/24	FS		Outpatient s	DV8.0.3 UAT	Defect	D1	N.		Meds prescription	Previous prescription history button is not available in Dv8.0.3 Outpatients	Open - Replicated by Supplier	28/02/24	247535 =	16956
MEDS		28/02/24	FS		Outpatient s	DV8.0.3 UAT	Defect	D2				For the rejected prescriptions, status is showing as 'Not dispensed' in meds screen	Open - Replicated by Supplier	28/02/24	247569 =	17001
oc		29/02/24	U		Outpatient s	D V8.0.3 UAT	Defect	D2	Y	641-241-44-0-1	Outpatients- selecting no episode of care .	For Outpatients, when no episode of care is selected, selecting the current episode should not display anything. But the application is displaying some random results from Inpatient ordering. Please see replication steps and screenshots	.Open - Logged with Supplier	29/02/24	247657 =	
oc	UHL-OC- 001340	01/03/24	U		Outpatient s	D V8.0.3 UAT	Defect	D1	Υ	***************************************	Outpatients orders- Location details- Printed form/Labels	Location field is not being populated on the printed form and labels. Please see screenshots attached to the ticket.	.Open - Logged with Supplier	01/03/24	247734 =	

- Building a core team with shared vision.
- Clear ownership of risk.
- Collaborative approach with our vendors.
- Patient/Clinician focused approach.

Risk as an opportunity....



- Go live date for NerveCentre Investigations/Ordercoms module within 1 week of the longest/most disruptive period of Industrial Action in England.
- Go or No Go?

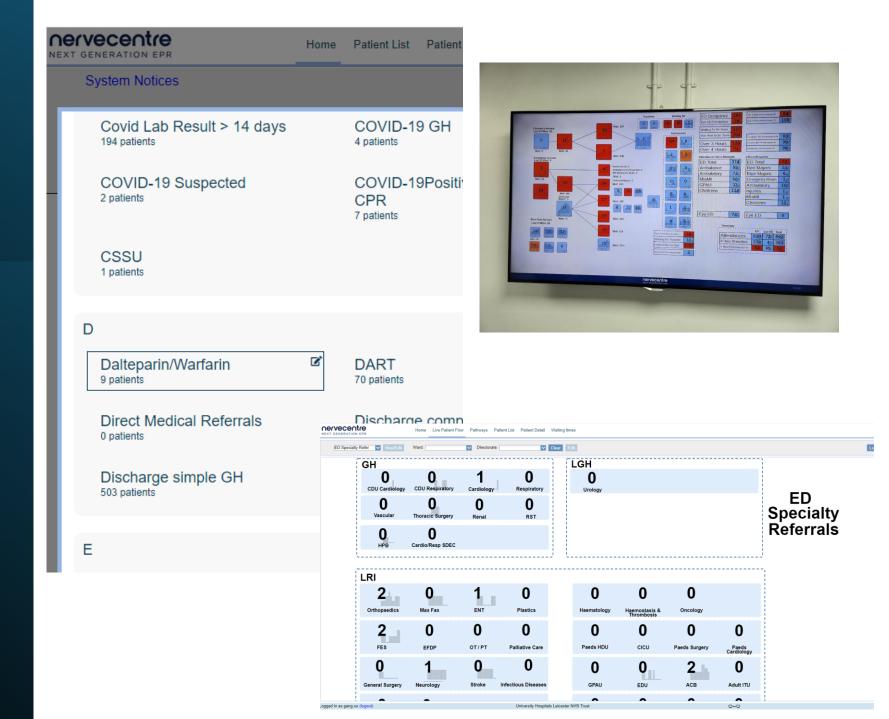
Importance of partnership....



- One day before the start of Industrial Action, 92 out of 1000 Consultants had access 'training videos' pushed out via different routes.
- Focus on user design gave confidence to continue

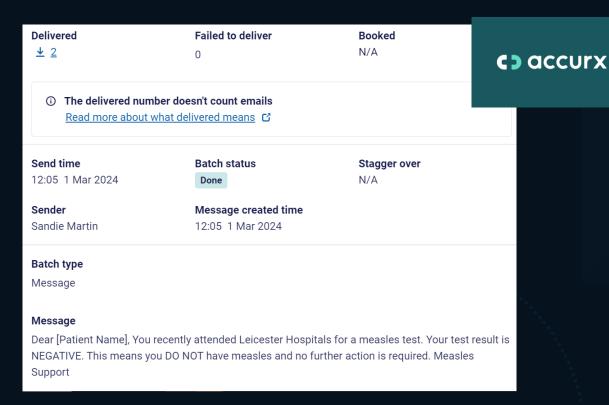


Digital tools to improve care:





Utilising all available options:

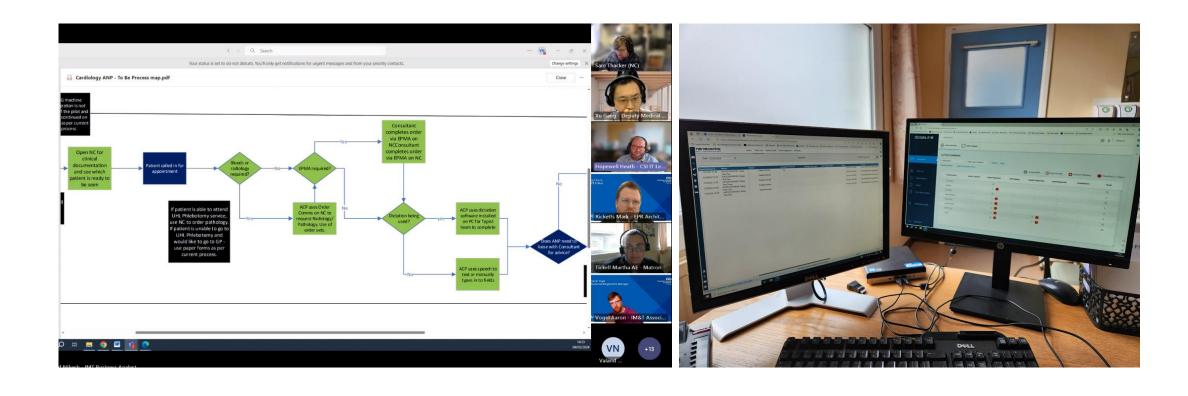


- Needed to contact members of the public exposed to measles.
- One Patient can generate 100+ contacts.
- Utilized our existing patient appointment system to quickly contact patients.

Sustainability – Building the team







On going development: Outpatients testing – 1st Live pilot – April 2024 Transition away from paper and multiple systems





East Midlands Planned Care Centre – Digital first









