

digitalhealth

**REWIRED**

BIRMINGHAM 12-13 MARCH 2024

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**Graphnet**  
Transforming Care

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**BEST PRACTICE  
SHOWCASE  
STAGE**



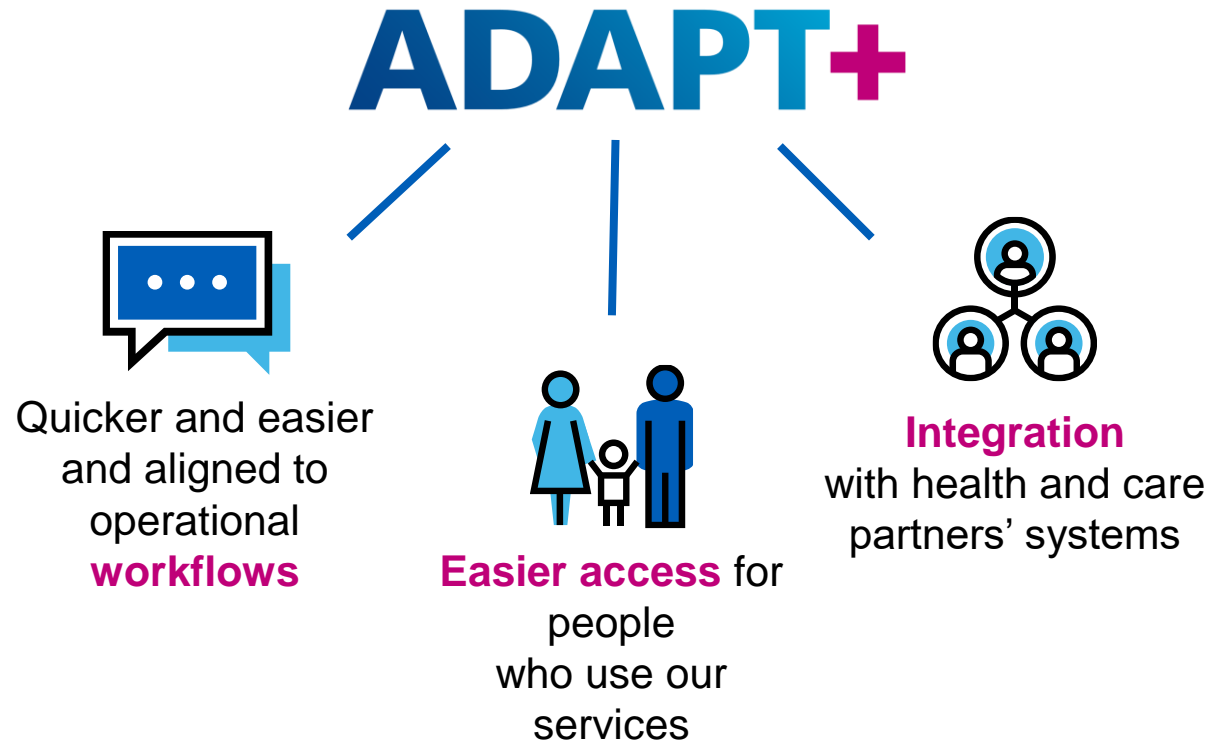
Surrey and Borders  
Partnership  
NHS Foundation Trust

# ADAPT+

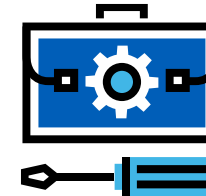
Increasing productivity and data quality.  
**Using an integrated EHR platform architecture**

Rewired 2024

# The ADAPT+ journey



## Bi-modal approach



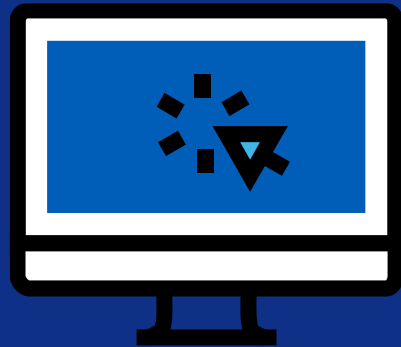
**Customising our EPR** with clinical areas for core EPR capabilities for mental health



Engineering and implementing **new applications** underpinned by openEHR data standards

# Integrated EHR platform architecture

Core EPR



Application ecosystem



Separated data layer

*open*EHR



# New applications

## Patient engagement

- Modern internet-facing web application
- Mental health specific functionality
- Integrated with the NHS app



## Integrated care coordination

- Single source of truth for partner organisations
- Workflow and task management for multi-agency pathways
- Relevant data integrated with ICS Care Records



# What's different?

- **Iterative approach**
- **Applying the right tech**
- **Co-production**
  - With clinicians
  - With people who use services, their families and carers



# Benefits from service user perspective

Everything's in different compartments... you can't see what's inside and you don't who's got what information about you.

A lot of the old information in there gets muddled up with new info and the old sometimes sticks in people's minds and it's not accurate.

We focus a lot on clinical measures, but we don't talk so much about people's opinions, feedback. How was your experience today?

We need... whole system planning for people and whole family approaches to how we support people and their well-being.

Even professionals must be completely baffled with the number of different systems that won't talk to one another.

## Benefits

- You don't need to repeat your story or details
- More time for clinicians to spend on direct care
- Easier for health and care services to offer joined-up care
- Clinicians can more quickly and easily make the best decisions
- Easier for people and carers to access info and manage care
- Better planning of services to meet needs of local communities

Comments from ADAPT+ Service User Reference Group, 5 October 2023

**Thank you**