digitalhealth REWIRED BIRMINGHAM 12-13 MARCH 2024

Headline Sponsors:

System Connecting Care Graphnet Transforming Care tpp

Dylan RobertS

CDIO, Betsi Cadwaladr University Health Board

DIGITAL TRANSFORMATION STAGE

Stage Sponsor: System Connecting Care Graphnet Transforming Care

The unique collaborative approach to EHR development in Wales to achieve best fit and value

Dylan Roberts
Chief Digital and Information Officer

GIG CYMRU NHS WALES
Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

21,000 staff
£2bn+ turn over
2100+ beds
22 Hospitals
90 Health Centres
94 GP Practices (Was 116)
78 dental practices
145 pharmacies

Betsi Cadwaladr University Health Board and its problems

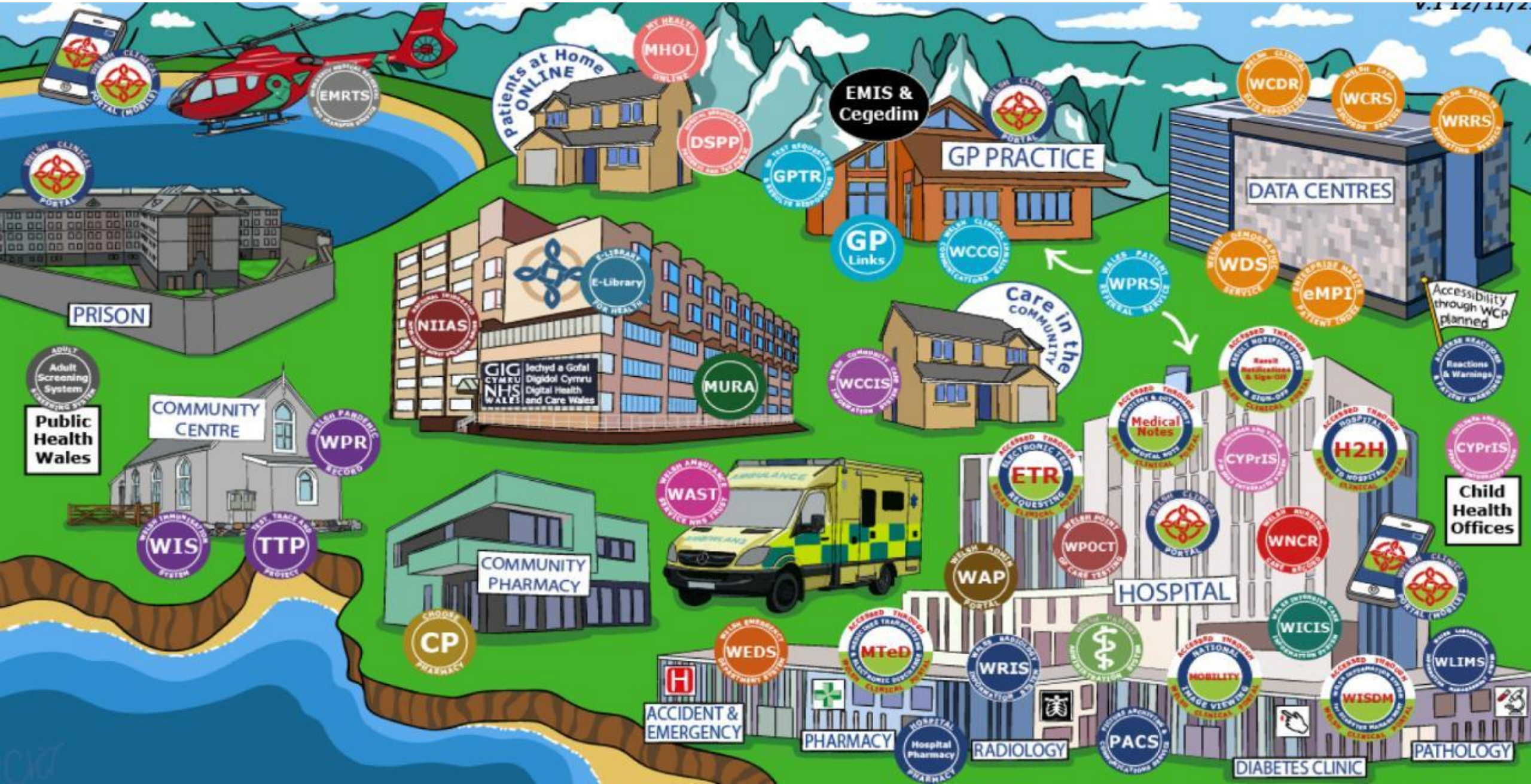
Integration
Information transfer
Efficiency
Unrestricted licences
Effectiveness
Time-saving
Cohesion
Pragmatism
transparency
efficient
optimisation
Waiting lists
Interoperability
Quality
One digital health record
Supportive
Safety
security
AI
Less Duplication
Reliability
Accuracy
Enabling
Wellbeing
Interoperable
Codified Record
Effective
Usability
collaboration
obsolescence
availability-info
pace
Patient
Clear direction
User-friendly
EPR
Patient-centred
Accessibility
Compatible devices- multi

425 applications – estimated 116 not supported and present risk Example of 30 Risk of Major ICT Failure and Large Cyber Attack Vector.

Application Name	Apps Mgmt	Apps Support	App Strategy	Performance	Apps Overlap	App Complexity	Burning Platform	Security	Value for Money	Data Quality	Tech Complexity
Haemophilia Clinical Information System											
ARIA											
CYPRIS											
mediwell											
CCW											
Heidelberg OCT FFA Imaging Systems											
Lymcalc											
WEDS											
Therapy Manager											
Oracle eBusiness Suite - to include QlikView											
Auditbase											
Chemocare											
WPAS Central/East/West Areas											
Orsos											
RADIS 2											
Soelhealth											
Synapse											
WCP Welsh Clinical Portal											
Healthroster											
ServicePoint											
BEST											
iFIT											
Adastra											
Stream											
EPRO (Digital Dictation & Speech Regognition)											
Zylab											
WLIMS											
Omnicell											
Malinko Software											
Cito											

- Would recommend immediate further investigation.
- Would recommend further investigation soon.
- Investigate over the next 6 to 12 months.
- Looks broadly OK.

National Applications - siloed approach with locked in data and legacy challenges



Step 1

BASIC BASELINE: PARALLEL HIMSS AND KLAS ASSESSMENTS ACROSS ALL OF WALES

EMRAM Scores Distribution

Stage	Share
7	0.0%
6	0.0%
5	0.0%
4	0.0%
3	0.0%
2	0.0%
1	87.5% (n=7)
0	12.5% (n=1)
Total	100% (n=8)
Average	0.88
Median	1.00

- Morriston Hospital
- Betsi Cadwaladr University Health Board
- Velindre Cancer Centre
- Aneurin Bevan University Health Board
- Hywel Dda University Health Board
- Cardiff and Vale University Health Board
- Powys

- Cwm Taf Morgannwg UHB

CDR: A COMBINED CODIFIED CLINICAL DATA REPOSITORY THAT ALL CLINICANS CAN EASILY ACCESS AND INTERROGATE

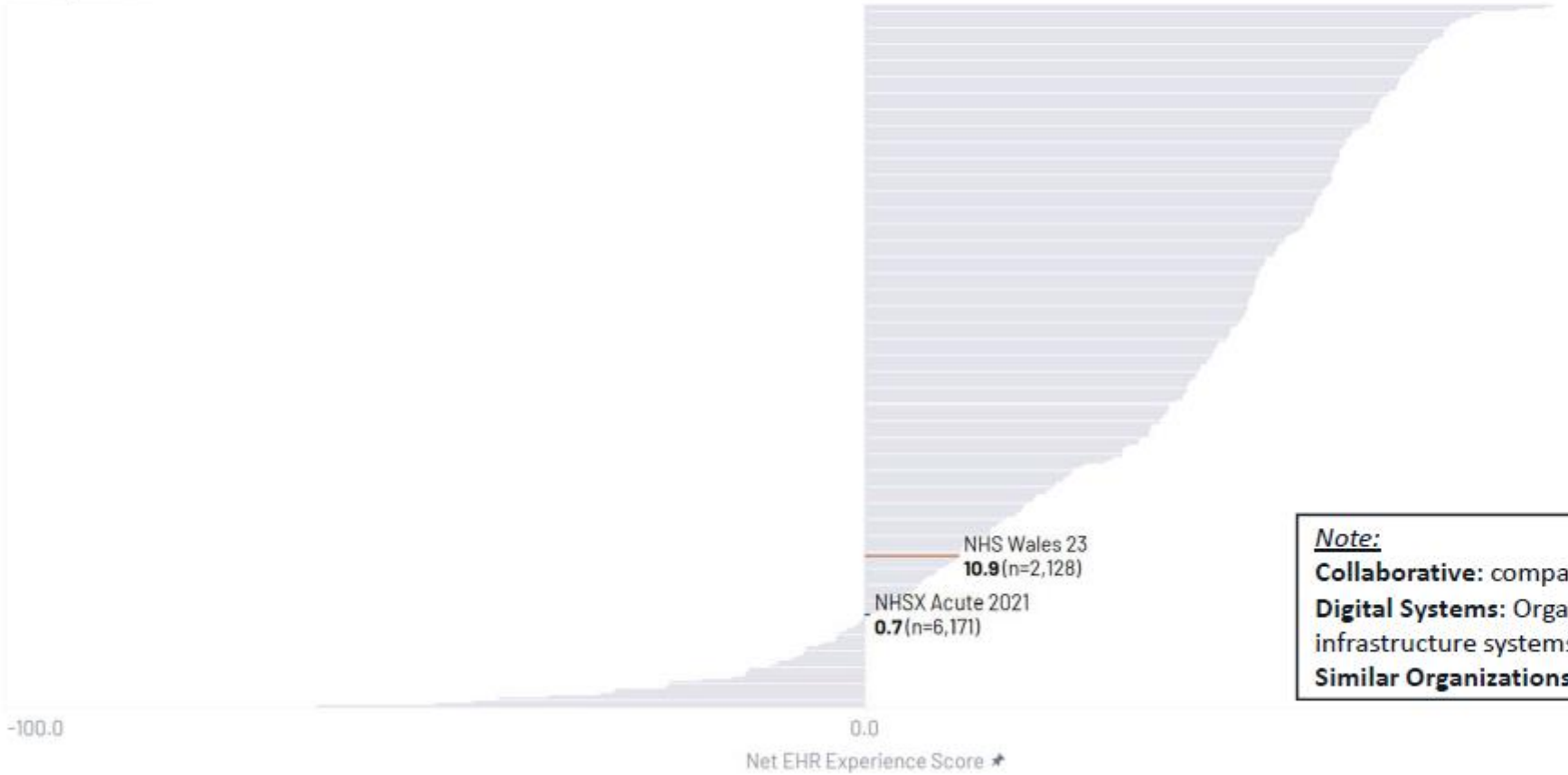
Overall Benchmark Net Digital System Experience Score NHS Wales 23

Included Clinical Backgrounds: **All respondents at 300 Organisations**
Digital System Benchmark: **95 Other Organisations**
Similar Organisations: **27 Non-US Health Systems**

Percentile
0 — 100

	Current Score	Rank: Collaborative	Rank: Digital System	Rank: Similar Organizations
Net Digital System Experience Score	**10.9** (n=2,128)	**22nd** Percentile	**38th** Percentile	**30th** Percentile

Net Digital System Experience Score
All respondents



Note:
Collaborative: compared to all organizations in the system
Digital Systems: Organizations using systems that are not infrastructure systems (i.e., not Epic, Cerner, Meditech, etc.)
Similar Organizations: Non-US health systems

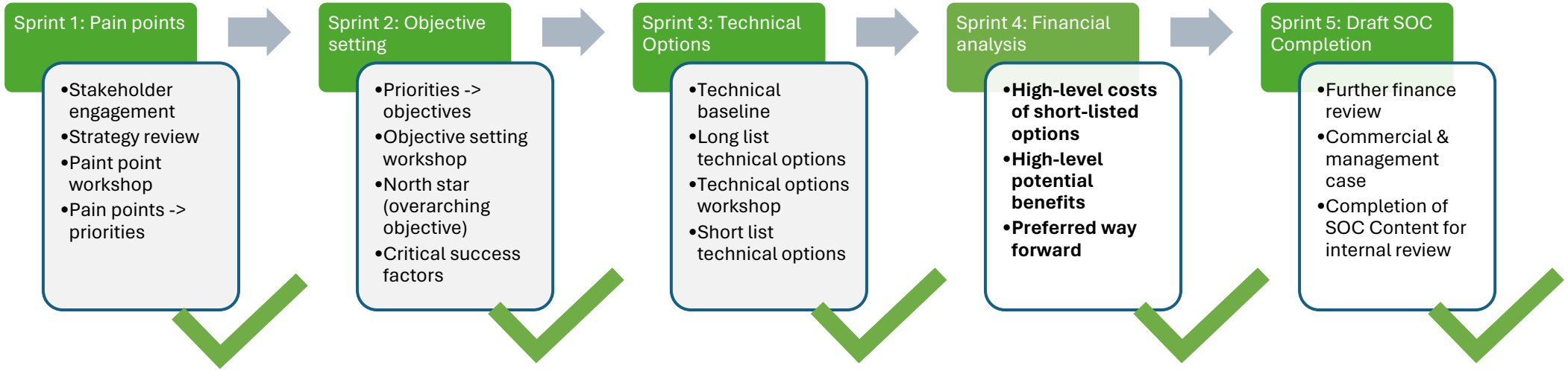
Step 2

BCUHB AS A MICROCOSM OF WALES

STRATEGIC OUTLINE CASE

EHR SOC+ Development

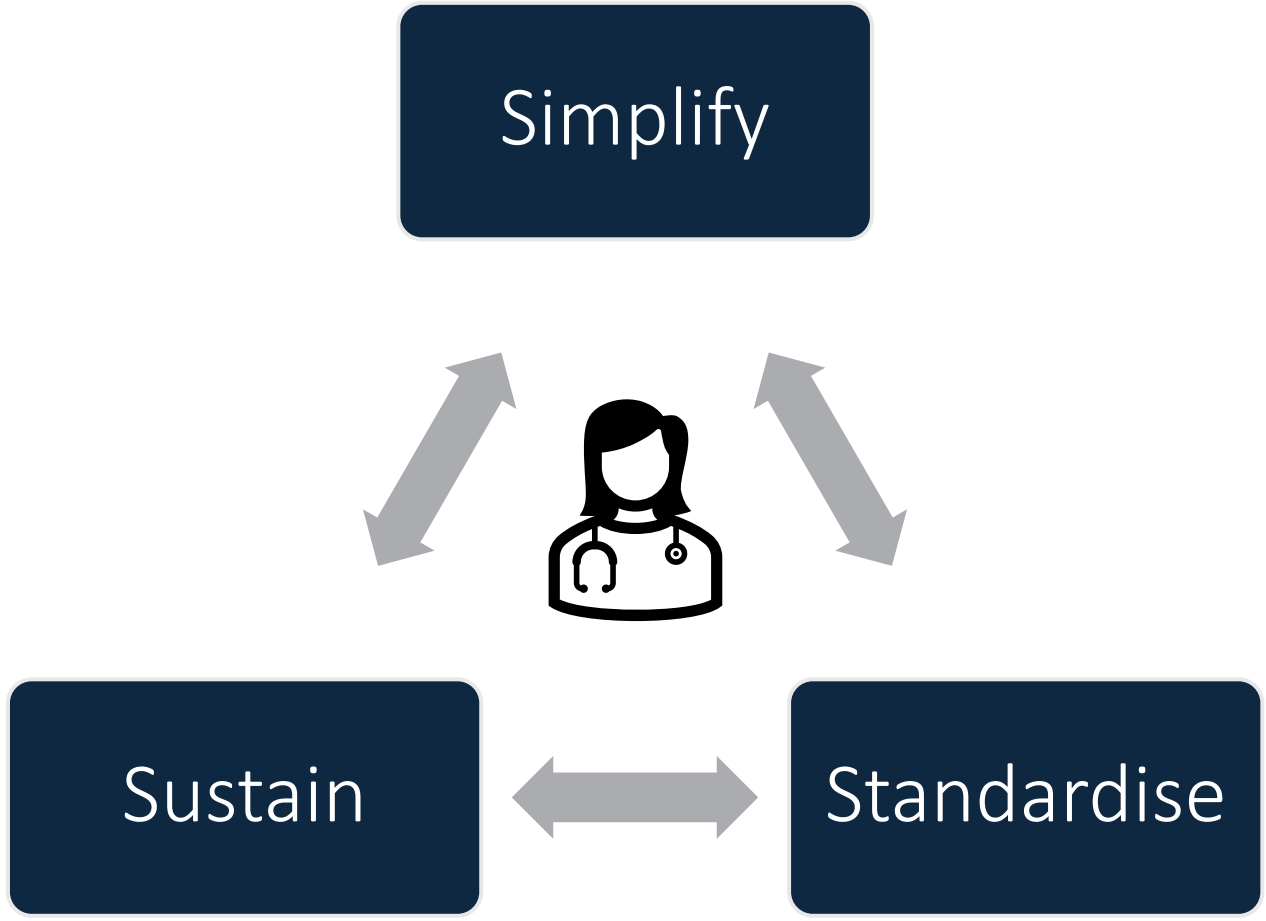
- **Strategic Outline Case developed to HMRC Green Book standards**
- **Delivered over 10 weeks (5 sprints)**



BCUHB North Star

The ‘North Star’ for the BCUHB investment is based on the ambitions set out in *A Healthier Wales*, local strategies including digital and data strategy and the priorities identified through stakeholder engagement during the SOC development. It was created collaboratively and serves as the overarching objective.

Large complex clinical and business transformation



Short list of technical options to meet the business need

Option A – Continue current roadmap: 'Do nothing'

Option B– Digital Data Entry + Document Store + fully utilise national systems: 'Do minimum'

~~Option C – Evolve national systems~~

Option D – Commercial (general) clinical management system + National System APIs

Option E – Open clinical platform + National System APIs

Option F – Modular EPR + National System APIs

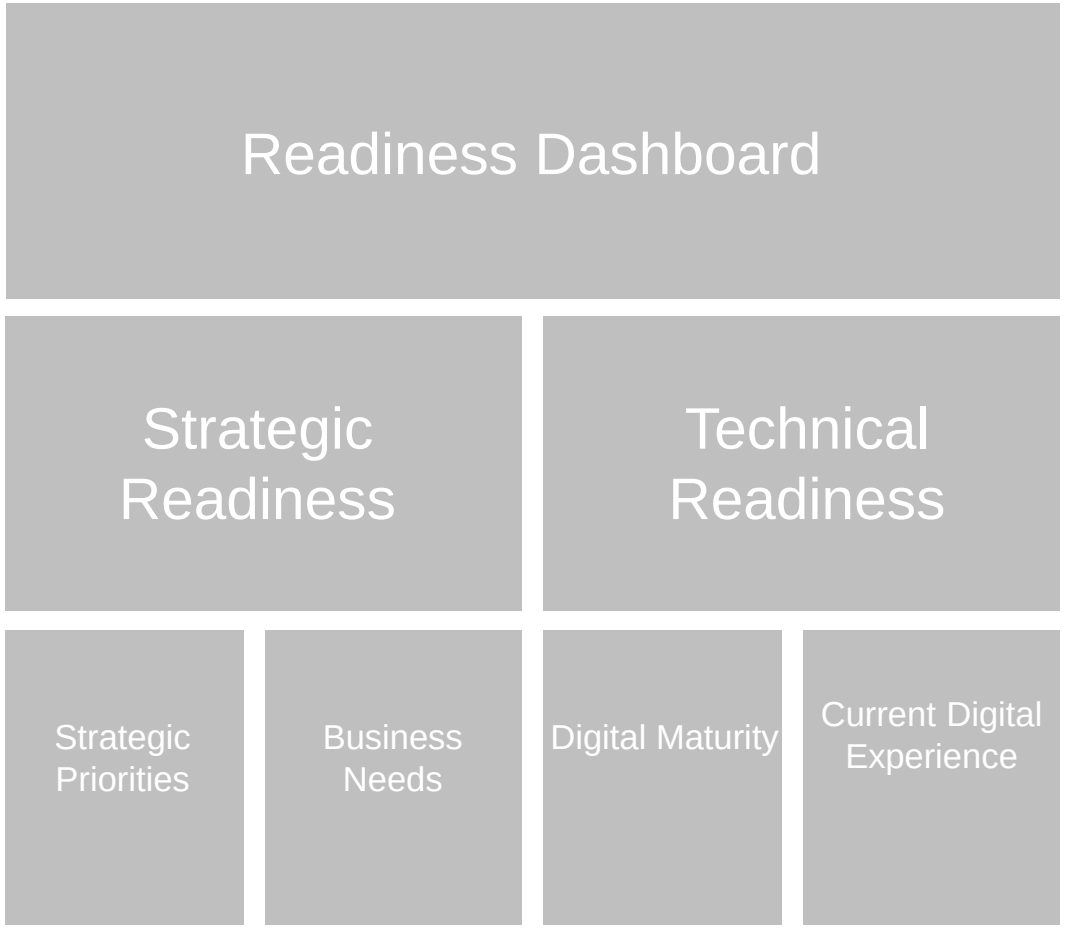
Option G – Full commercial EPR + National System APIs

~~Option H – Build bespoke EPR + National System APIs~~

Step 3

VALIDATE BCUHB SOC WORK ACROSS ALL HEALTH BOARDS

Overview of approach



- Strategic and technical readiness assessment of each Health Board to provide an initial assessment of their individual and collective readiness to take forward an Outline Business Case for an EHR implementation.
- Four workstreams - strategic priorities, business needs, digital maturity, current digital experience.
- The four workstreams will be used to develop a Readiness Dashboard for each of the 7 Health Boards and one for Wales as a whole.
- The Readiness Dashboards will inform a Strategic Workshop with the DMSG.
- A Final Report with recommendations will be produced in the form of a PowerPoint.

Step 4

PRESENTATION TO MINISTER WITH A PREFERRED WAY, BASED ON EVIDENCE OF WHAT IS OPTIMAL TO DELIVER BEST OUTCOMES FOR WALES AND ITS HEALTH BOARDS

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