

digitalhealth

**REWIRED**

BIRMINGHAM 12-13 MARCH 2024

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# Leading Digital Change at Scale

1

The NUH Paradox

2

Making Sense

3

Looking Forward

# Leading Digital Change at Scale

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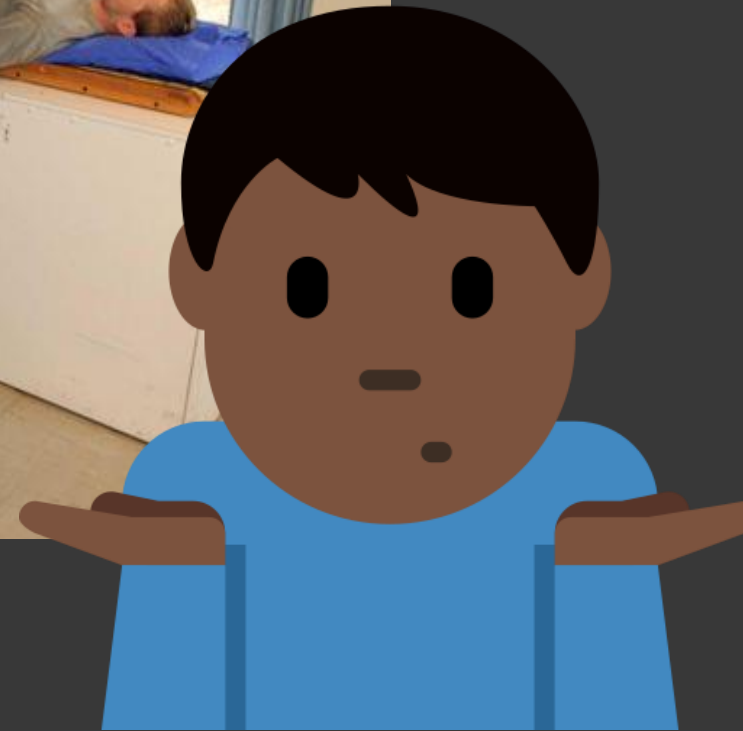
1

# The NUH Paradox

## a. Innovation vs Strategy Gap



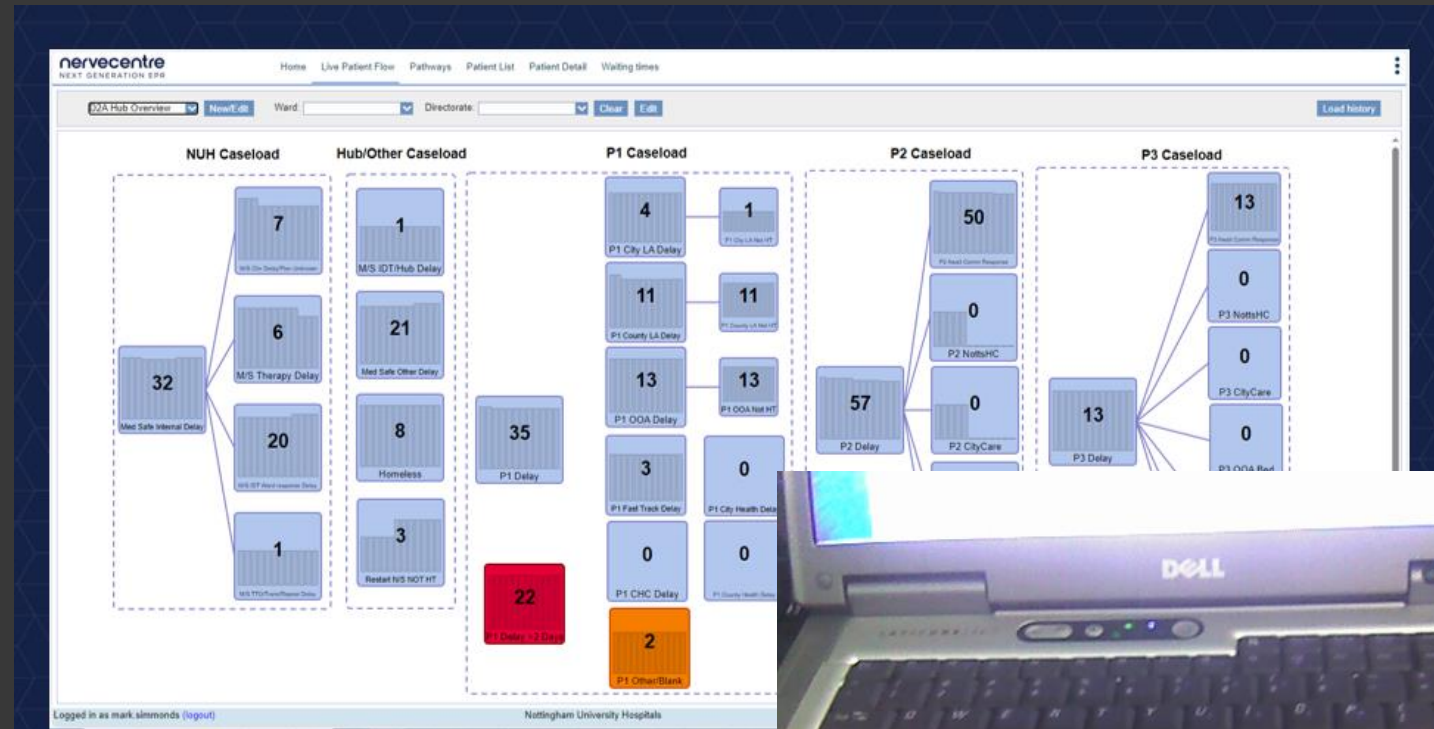
Sir Peter Mansfield



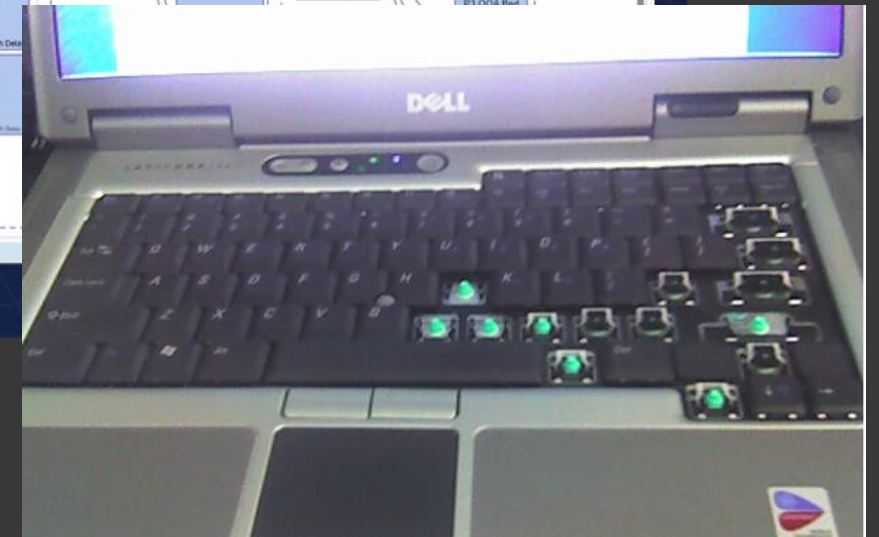
1

# The NUH Paradox

## b. Software Innovation vs Ancient Kit



2.5 day improvement in Post Med Safe LOS



1

# The NUH Paradox

c. Digital First vs  
Exceptions



Credit: Peter Alfred Hess. <https://www.flickr.com/photos/peterhess/2976755407>

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Making Sense

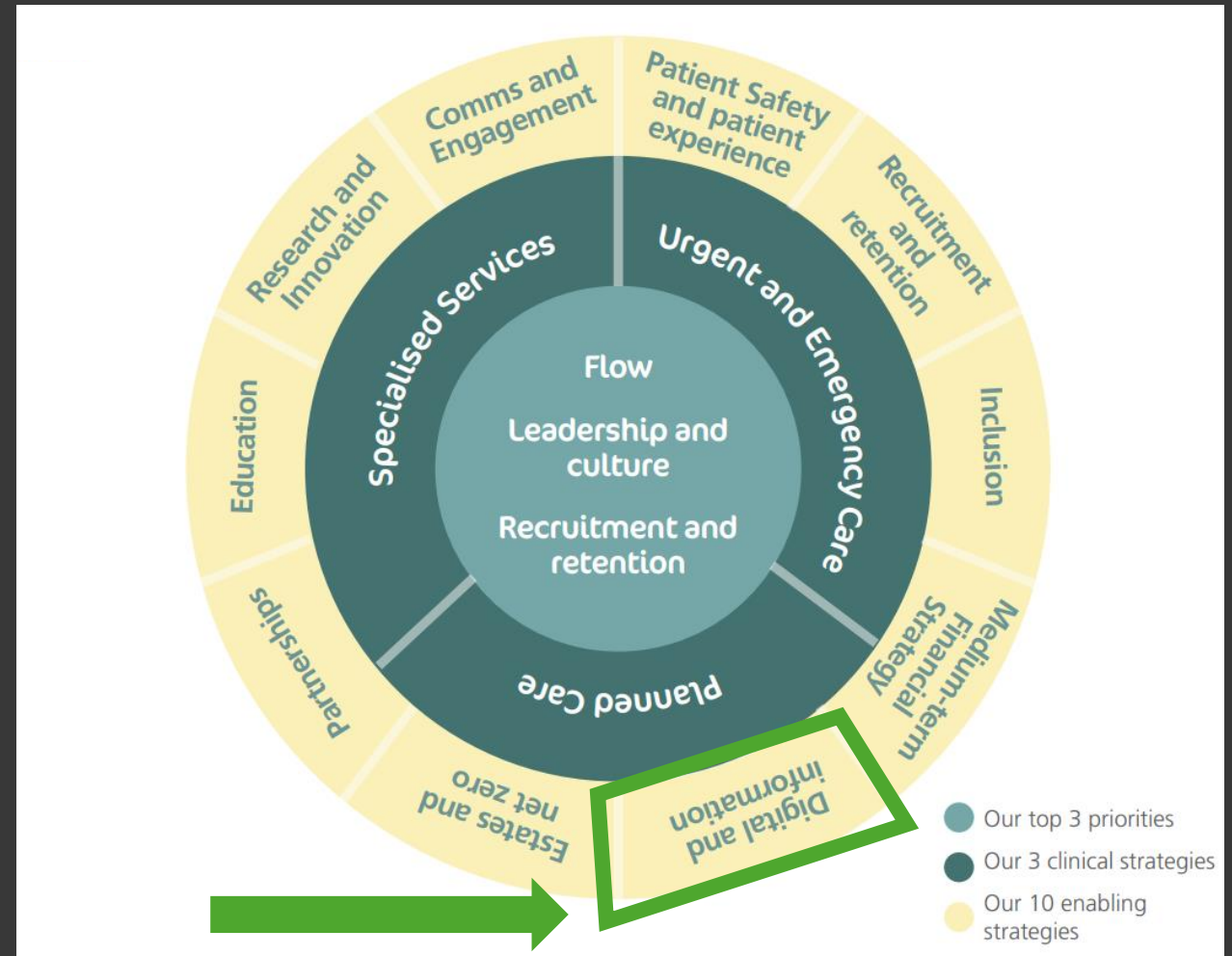
3

Looking Forward

# 2

# Making Sense

## a. People First



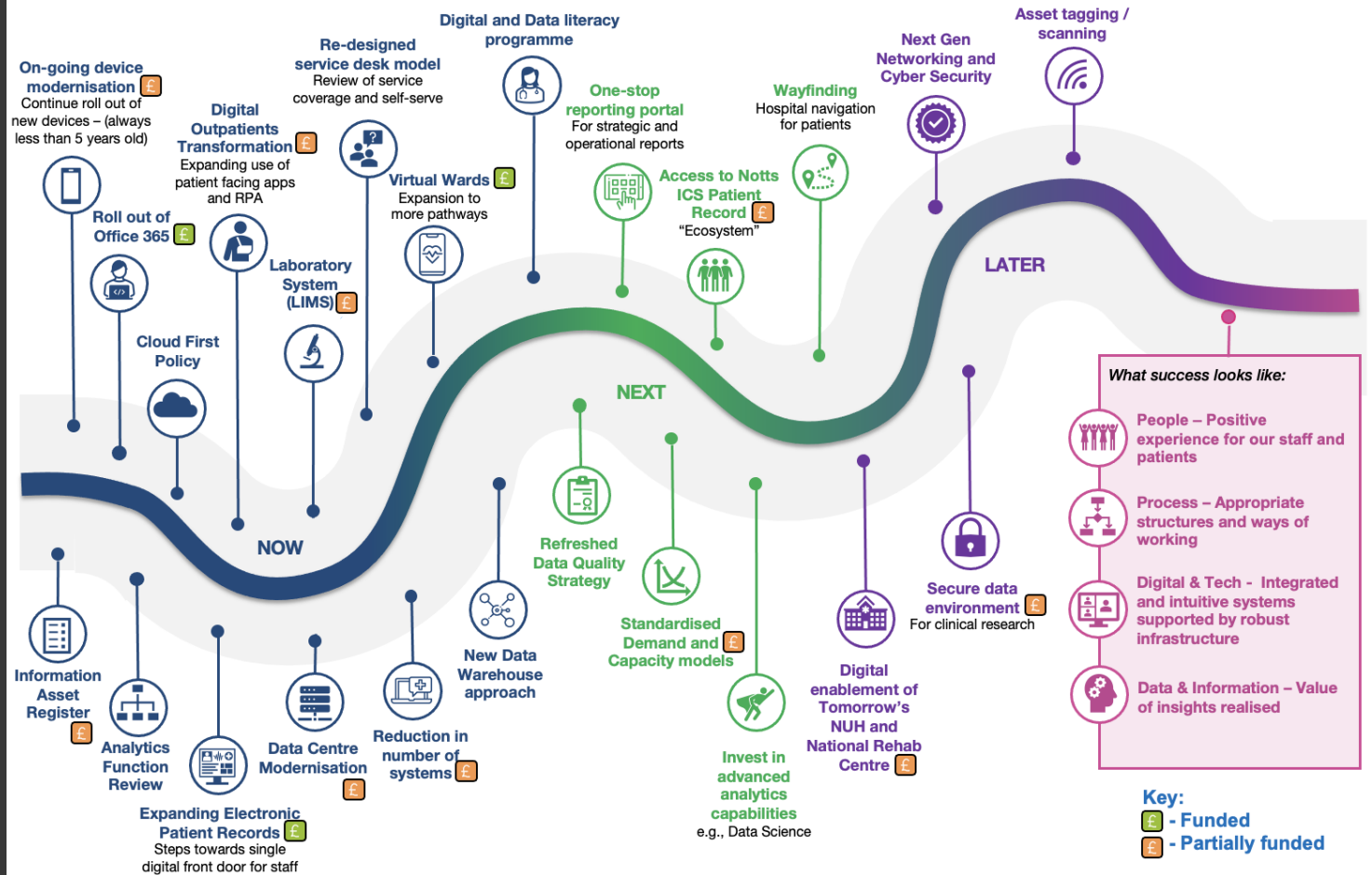


# 2

# Making Sense

## b. Hope for the future

### No more false certainty – adopting Now/Next/Later



2

# Making Sense

## c. Delivery Evidence



# Leading Digital Change at Scale

1

The NUH Paradox

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Making Sense

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Looking Forward

3

# Making Sense

a. Looking forward



3

# Making Sense

**b. Decisions in  
the hands of  
patients**



3

# Making Sense

**c. Standardise,  
centralise,  
digitise**

- **Standardise:** Do things the same way across the Trust, realising efficiencies
- **Centralise:** Consolidation of the delivery of a service or offering to a single team/unit
- **Digitise:** Leverage efficiencies through the application of technology

# Leading Digital Change at Scale



Conclusions