

digitalhealth

REWIRED

LONDON

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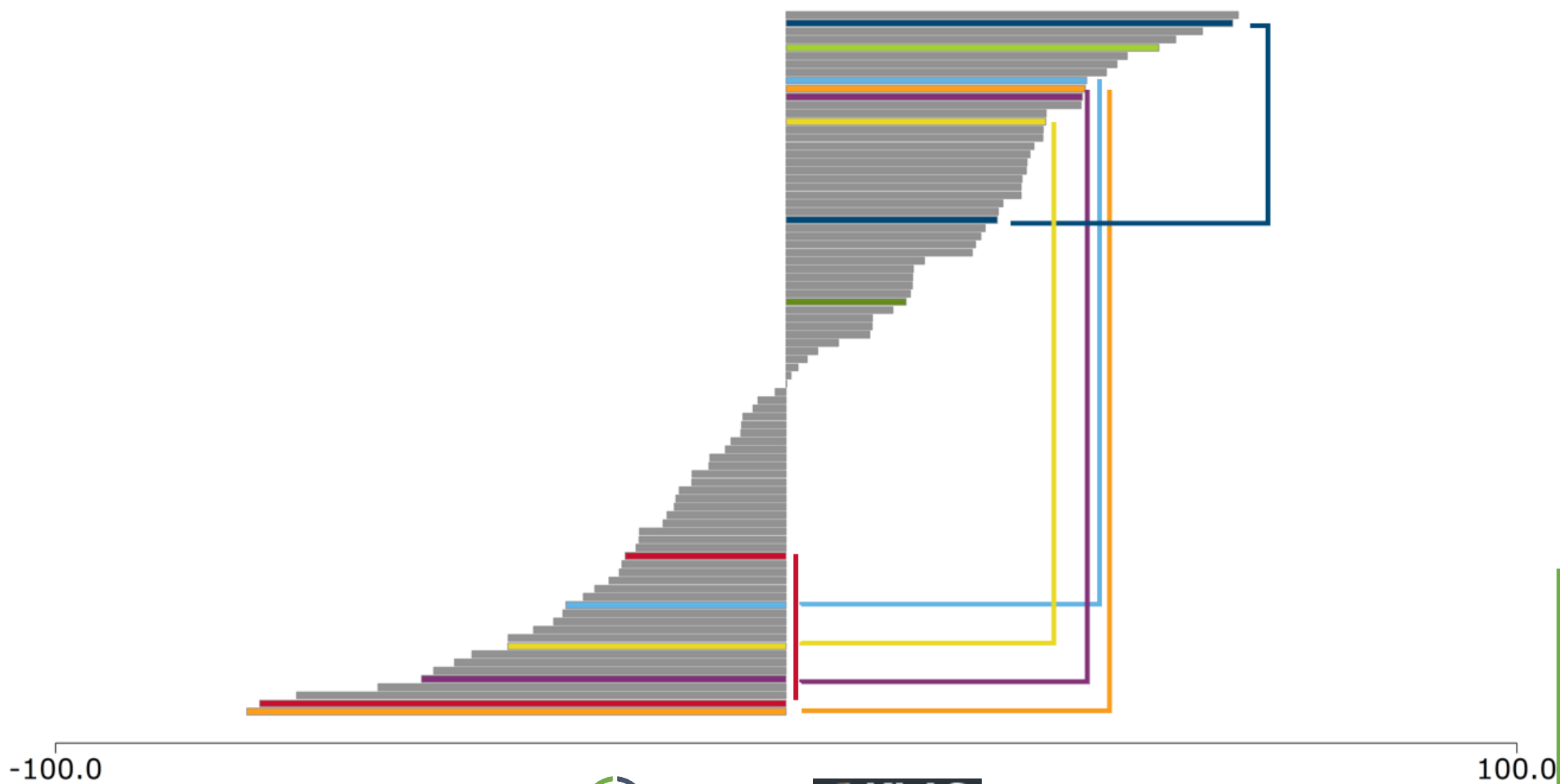
Thomas Webb

Founder and CEO,
Ethical Healthcare

The Surveys

- Run in 2021–22 across acute, community, mental health and ambulance
- 10,000+ responses
- Why does it matter?
 - EPR usability is a major driver of burnout
 - NHS spends £3bn a year on agency spend
 - Every 1% reduction in this saves £30m a year

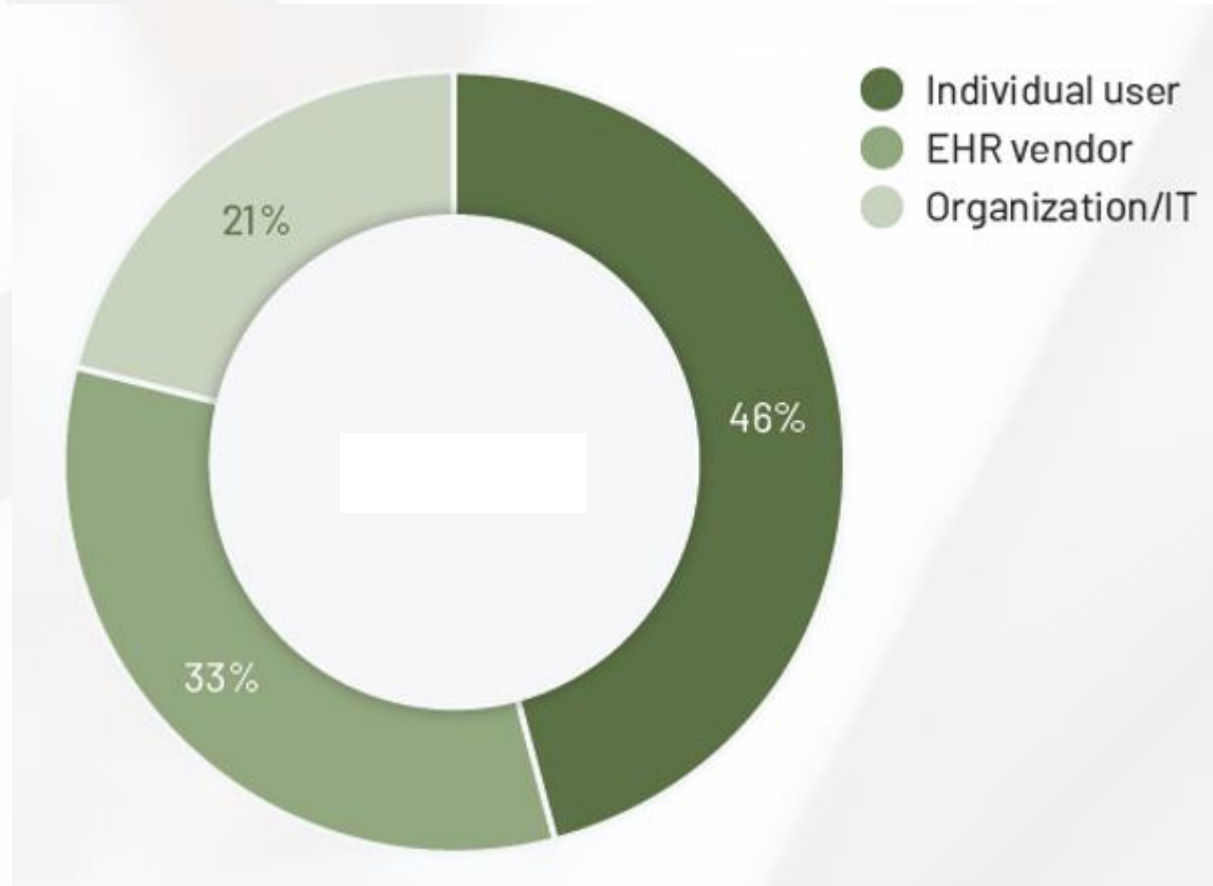
High-Level Findings



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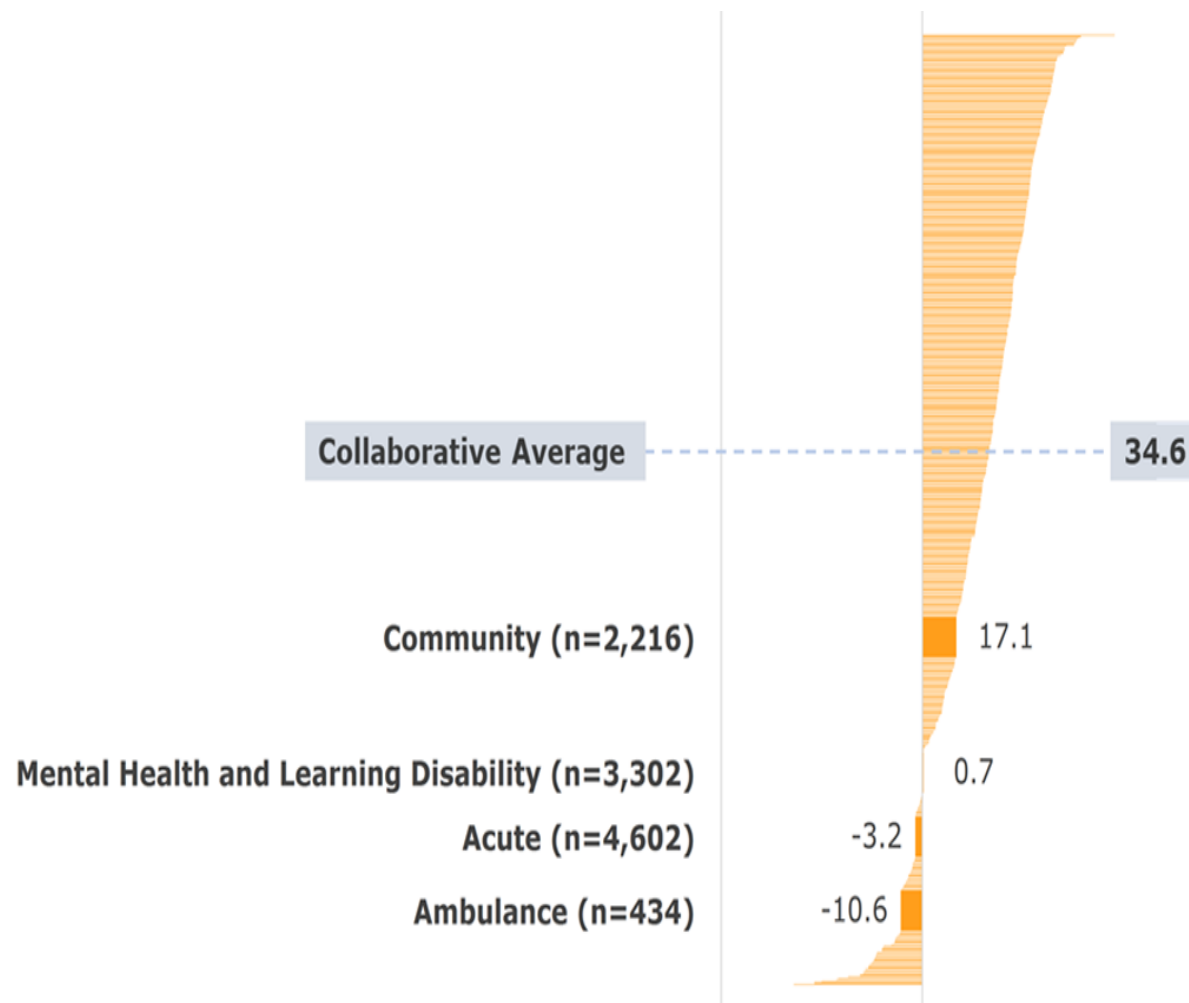
Where does the variability come from?



The NHS itself

Usability in the NHS is below average

1. Infrastructure
2. Clinical engagement, ownership and partnership
3. Training
 1. bottom 15% globally



Take Home

- It's not the system- it's how you implement and optimise it
- The best place to focus investment is on your own Trust.
 - Training
 - Infrastructure
 - Proper clinical engagement
- Implementation is the start, not the end. Training and engagement should be viewed as BAU.