

digitalhealth

REWIRED

LONDON

14-15 MARCH 2023

Headline Sponsors:



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CARE
SCOTTISH GOVERNMENT



Scottish Government
Riaghaltas na h-Alba
gov.scot

Enabling, Connecting and Empowering: **Care in the Digital Age**

Scotland's Digital Health and Care Strategy

Scottish Government and COSLA



Digital Health
& Care Scotland

To achieve our aims and our vision, we are focusing on six priority areas:

Digital access: People have flexible digital access to information, their own data and services which support their health and wellbeing, wherever they are.

Digital skills and leadership: Digital skills are seen as core skills for the workforce across the health and care sector.

Digital services: Digital options are increasingly available as a choice for people accessing services and staff delivering them.

Digital futures: Our wellbeing and economy benefits as Scotland remains at the heart of digital innovation and development.

Digital foundations: The infrastructure, systems, regulation, standards, and governance are in place to ensure robust and secure delivery.

Data-driven services and insight: Data is harnessed to the benefit of citizens, services and innovation.



- Horizon 1:** Sustaining innovation keeps 'the lights on' and maintains the status quo / work committed to and underway (current state)
- Horizon 2:** Disruptive innovation identifies opportunities to change the scope of what is possible (turbulent transition)
- Horizon 3:** Transformative innovation facilitates the transition towards regenerative culture/wholly new ways of working (viable future)

Delivery Plan



- Initially aimed at those working in health and care
- Annual updates to be applied
- Further mapping of key systems with contract management milestones
- Future link to Annual Delivery Plans
- Updated for 2023-24

Strategy Themes

 **Ethical Approaches to Data**

Data Access 

 **Industry, Innovation & Research**

Technology & Infrastructure 

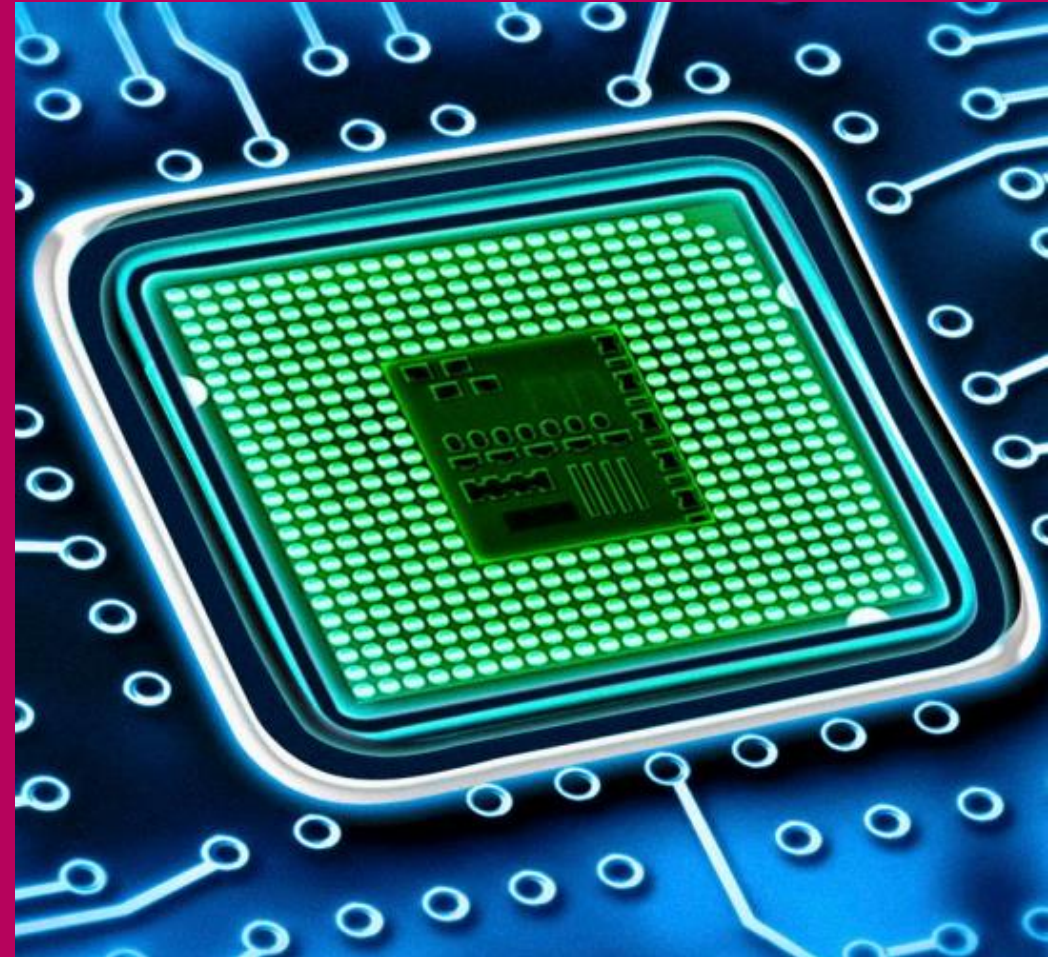
 **Information Governance & Security**

Skills, Talent & Culture 

 **Data Standards & Interoperability**

Cyber Security

- NHS Health Boards report improvements to the Scottish Health Competent Authority through (NIS) regulatory audits
- SHCA monitors continual improvements by Health Boards against the Scottish Public Sector Cyber Resilience Framework
- NHS Scotland Cyber Centre of Excellence established in Dec 2022 focusing on centralised security, 24/7 monitoring, threat hunting, incident response, and training
- Complemented by the Scottish Cyber Coordination Centre (SC3), enhancing our national incident response capacity and capabilities.





The open technology platform for Scotland

National Digital Platform (NDP) will make it simpler to deliver technology that improves the care and wellbeing of people in Scotland.

[More about NDP](#) →



Accelerating and scaling Technology Enabled Care

Near Me

- Option across health, social care, housing, wider public and third sectors
- Scaling up to group functionality, supporting service redesign and accessibility
- 50K consultations a month, 1.8m to date, saving 60m travel miles

Connect Me

- Remote monitoring for long-term conditions, allowing people greater control, reduces travel, improves access
- Over 180K appointments saved, and 1.2m BP appointments annually
- 2023-24 will see 80% GPs activated, service expanded to cover asthma, heart failure and pulmonary disease

Hospital @Home

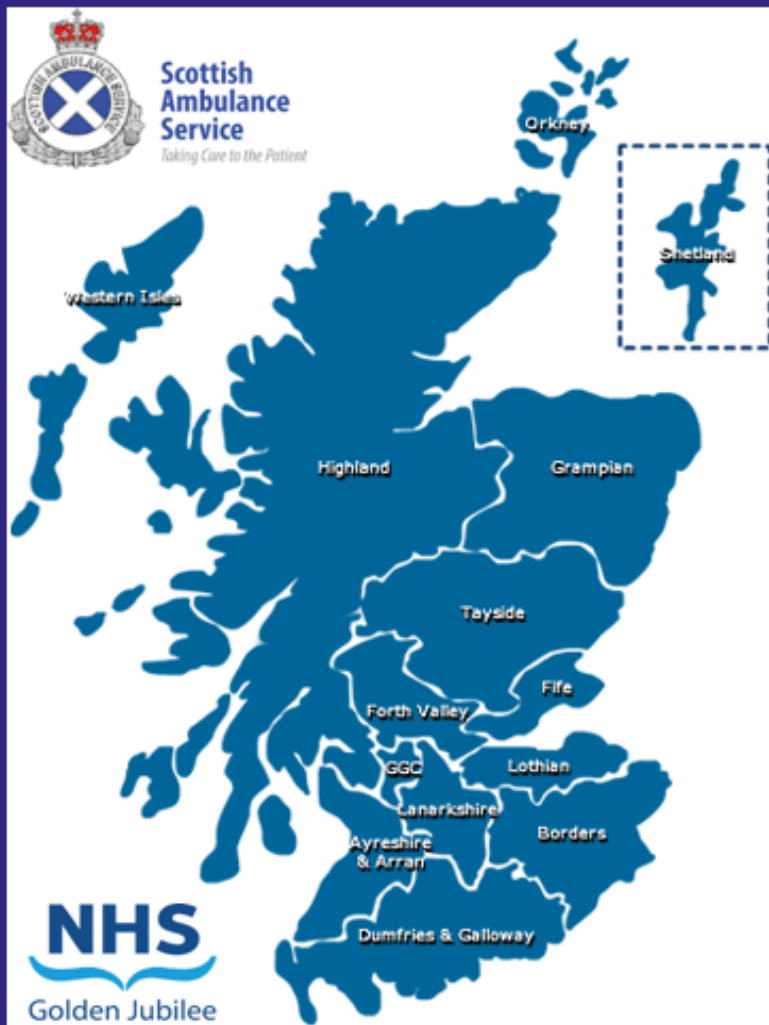
- Short-term, targeted intervention providing acute care in the home or normal place of care
- Joined up approach reduces duplication/gaps
- Integration of services for tailoring of needs
- Optimises resources and service availability to meet patient needs

Digital Mental Health

- Supports increased demand and offers flexibility and access
- 63K referrals in the past year, 405K self-help guides accessed, 91% user satisfaction
- Aiming to expand CBT including young people's services
- Recruitment of new mental health teams and national wellbeing site on NHS inform

Once for Scotland approach to innovation adoption

14 Territorial Health Boards,



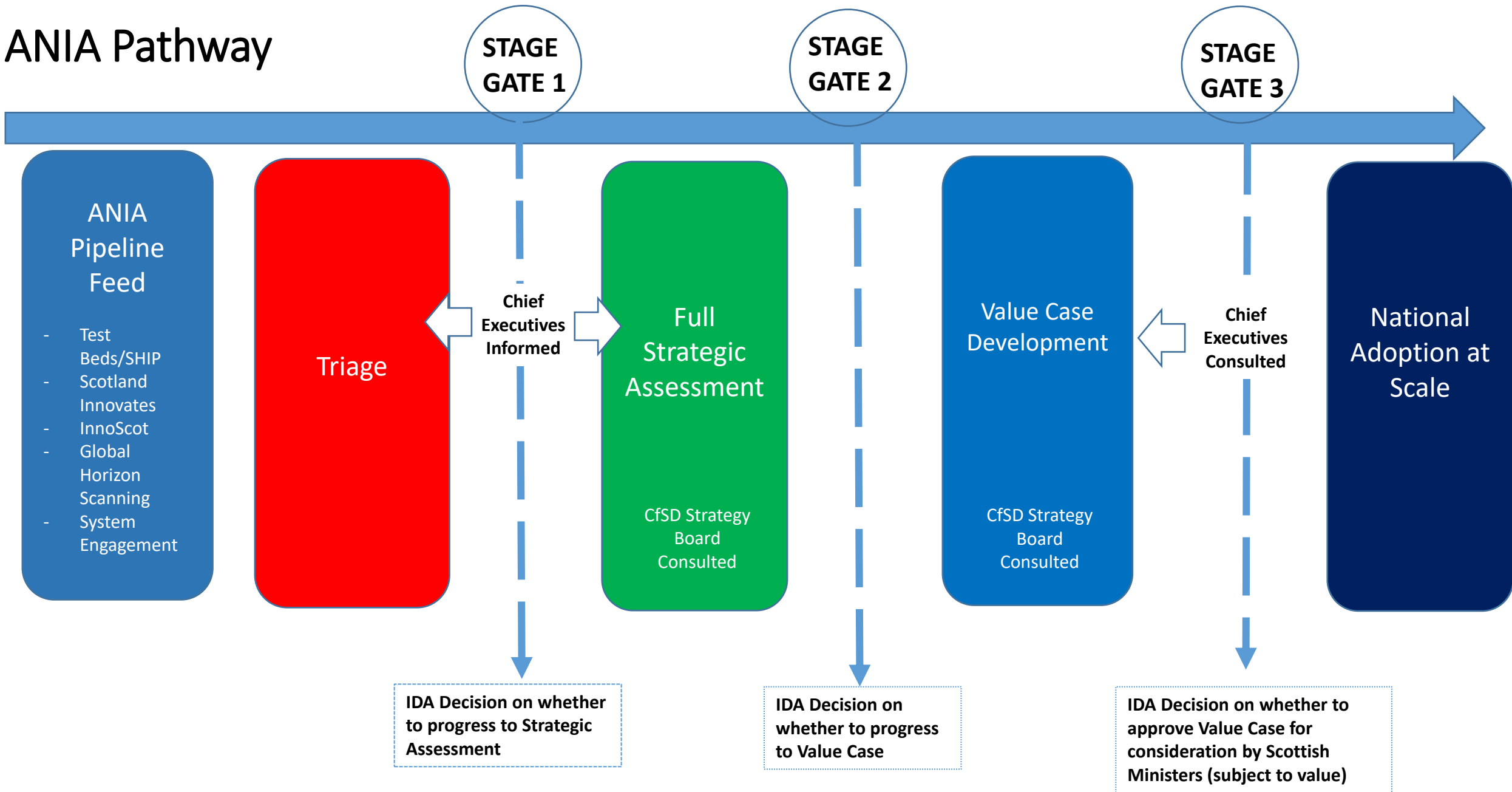
GOVERNANCE
Innovation Design Authority (IDA)
brings together SG & NHS leadership

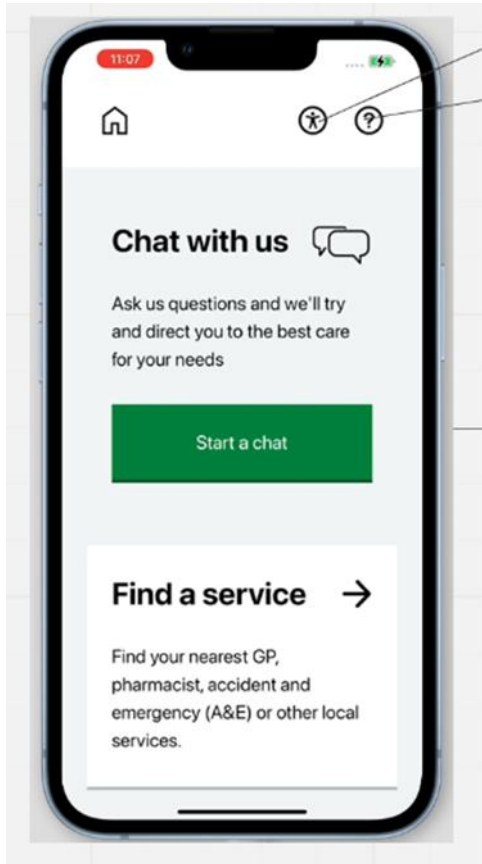


Innovations that can transform how we deliver health care



ANIA Pathway





NHS 24 Online (mobile app)



- MVP app was made available on 5 December 2022
- Greater personalisation and improved user experience
- Ability and testing of targeted push notifications
- Healthbot integration
- Connection to Scotland Service Directory & utilises content on NHS inform
- Initial focus on 5 pathways based on the most frequent calls to 111: Accessing Medicines, Urinary Infections, Eye problems, Flu-like Illness, Lower Back pain

Appstore links

<https://apps.apple.com/gb/app/nhs-24-online/id6444443220>

<https://play.google.com/store/apps/details?id=nhs24.online.app>

Digital Front Door

Digital Health and Care Strategy:

Develop a fully interactive 'Front Door', both online and via mobile, into a range of different services across health and care.

'This will be a way in to both digital and physical services across the statutory, third and independent sectors, making it more convenient to access timely services across a choice of channels.'



Commitments within Care

- NCS and information sharing regulations
- NCS commitment to co-design services including on integrated records
- Joint work with LGDO on telecare services preparing for the analogue to digital switch by December 2025
- Testing pro-active telecare with promising early results
- Improving and using data to inform service innovation and developments
- Digital Front Door for health and care



Workforce

Digital Skills and Leadership

- Working with NHS Education Scotland to develop skills and support
- Digitally Enabled Workforce Programme focusing on digital learning and access
- Digital Leadership Programme now open to professions across health, social care, housing
- New MSc in Leading Digital Transformation run by University of Edinburgh
 - Launches on 21 March
 - 50 shortlisted candidates, each sponsored by CEO
 - Covering every major Health discipline, plus social care representation



Digital Maturity

- In April we launch our second national review of organisational digital maturity for health and social care
- Three years since we last conducted this work to gauge Scotland's digital landscape
- Results will support our local planning processes, development of future national priorities, and more targeted digital health funding
- Three high-level 'Themes':
 - Readiness, Capabilities, Enabling Infrastructure
- Supported by online platform allowing completion, and access to local analysis.



Thank you

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