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Peter Mann

Digital Transformation Practice Lead Xerox



Headline Sponsors:

Care Alliance



Hadleigh Stollar

Chief Executive Officer Healthcare Innovation Consortium

Best Practice Session: Start with why?

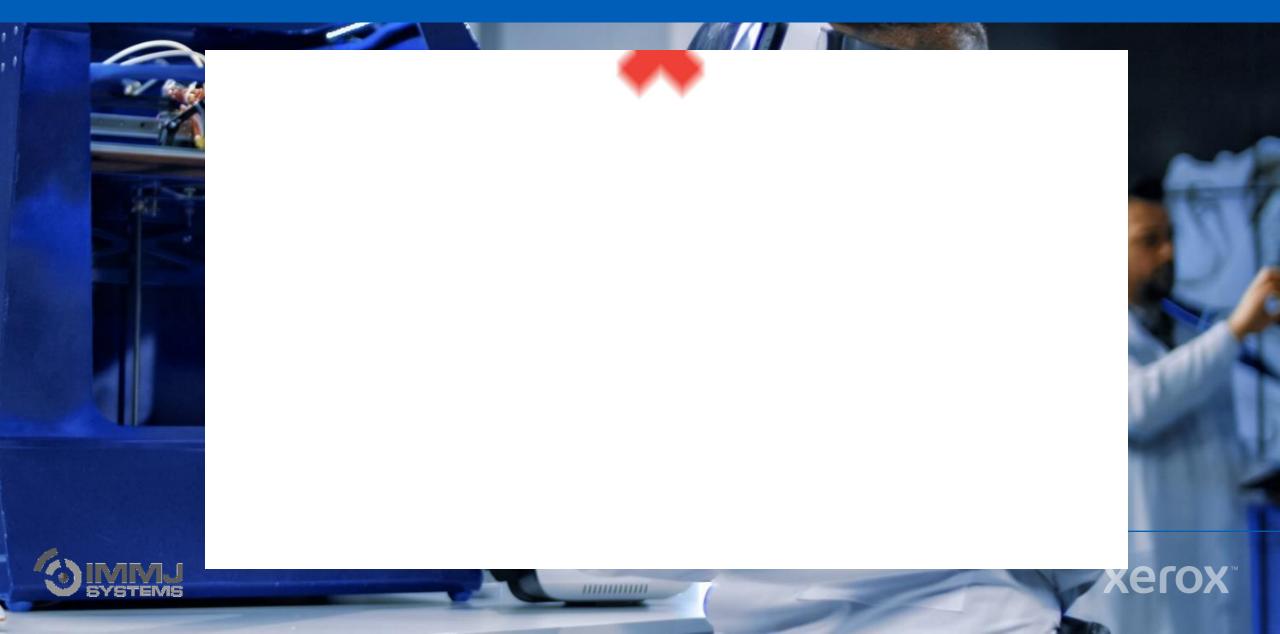
How to effectively transition from a paper to a digital medical records services.

Patients. Not Paperwork.





What do we do?



Start with why...

Patients

Dr Tim Ferris, NHS Director Transformation

"...in this day and age in 2022 it's not okay to be personally witnessing mistakes being made on paper"



Staff

Speed, accuracy, and a positive working environment for our team



Community

Assist the agenda to connect our hospitals to work together

- To digitise legacy and day-forward paper records so they are easier to share and enable quick, easy access to health records at point of care
- Reduce cost of managing the health records of our citizens
- To lower our carbon footprint
- Release valuable storage space or the cost of off-site storage

To support the ePR plans for a common system to enable patients to move around the NHS

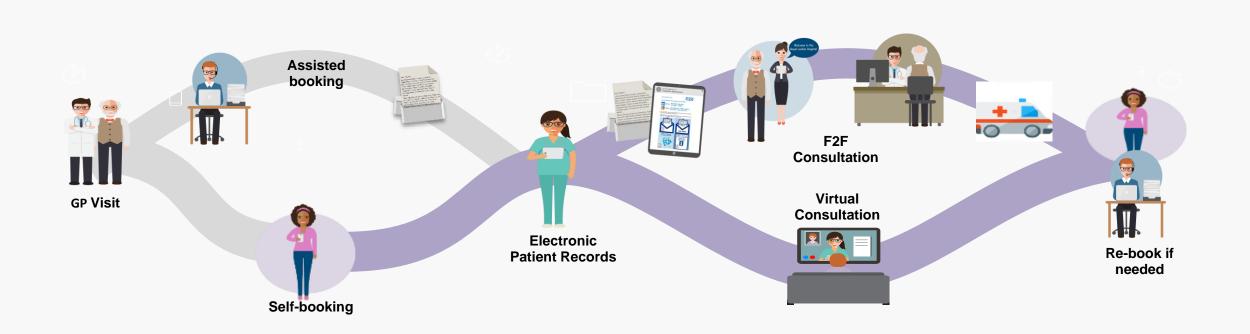
Transforming and sharing our medical records operation across our ICS is a primary lever to decrease clinical risk and our backlogs; increase productivity and staff wellbeing, and we will lower our operating costs by doing so.

Funding the EPR transition

What?			Reduction
İİİ	Reduction in headcount associated with the previous paper centric process		50 to 70%
	Reduction in Trust floorspace (space then made available for clinical purpose)		Entire building
	Reduction in offsite storage costs		100%
	Clinical risk elimination (error & missing rates)		4% to 0.4%
	Carbon accounting		2.8 billion pages or 1000 tonnes+ CO2
Example	total for a 1500 bed hospital	£9.75m or £2m p/a	NHS England Audit Of NHS Imperial



Medical record transformation in context:



Removing the slowest moving object is key to realising benefit



Implementation of an EPR



Background

Cambridgeshire & Peterborough Integrated Care System

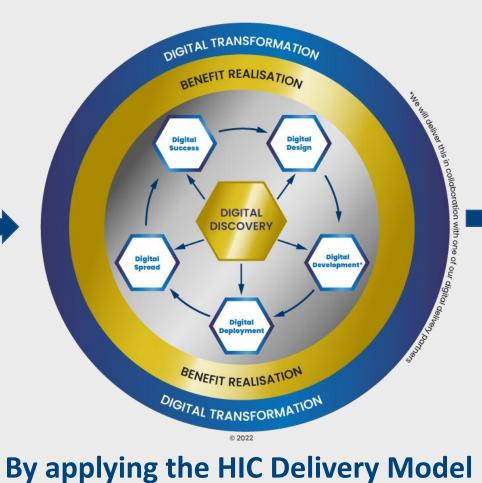
Consists of 3 NHS Trusts:

- Cambridge University Hospitals Trust (CUHFT)
- Royal Papworth NHS FT (RPFT)
- North-West Anglia Foundation Trust (NWAFT)

All in different stages of their EPR journey...

- **CUHFT** have one of the best EPRs, they don't want to change
- **RPFT** have an EPR but the contract is up
- NWAFT need an EPR

What role is HIC playing?



Outcome Stage 1 - complete ✓ Stakeholder interviews and Summary Report ✓ EPR Landscape Review Stage 2 - complete ✓ Detailed options appraisal to provide recommendations on the best next step

Procurement design

Stage 3 - pending



- Training and Education
- Change Management
 - Risk Management

Stage 4 - pending



Understanding the barriers and challenges to current adoption Engagement, Strategy and Planning

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