Levelling up digital maturity in the NHS

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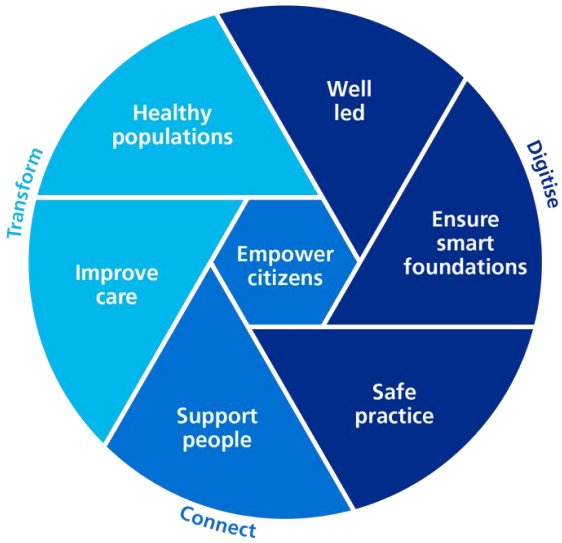
Our vision

Our vision is a digitised health and care system where the health service and its users have the digital services and access to information they need to effectively manage and improve health and wellbeing.

We are levelling up healthcare systems and providers to a baseline level of core digital capability, as set out in What Good Looks Like*, which enables frontline clinical staff to make best use of digital technology to deliver care efficiently, effectively and safely, reducing variations, and improving quality and outcomes.



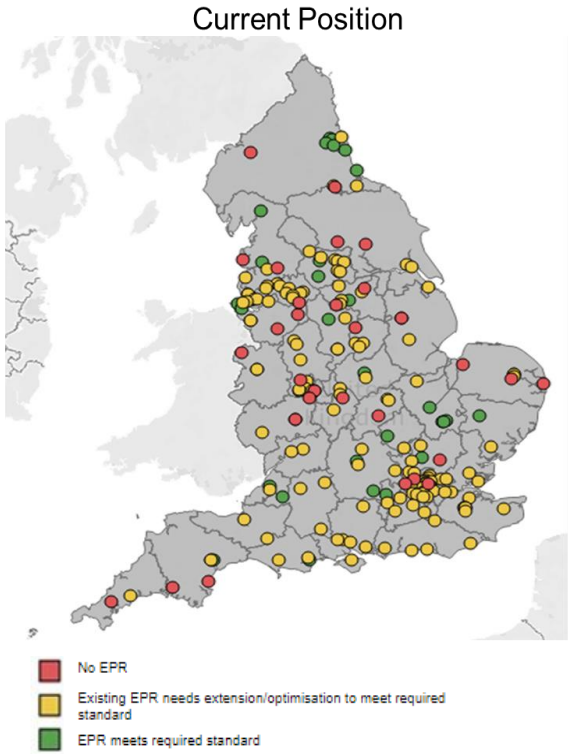
*https://transform.england.nhs.uk/digitise-connect-transform/what-good-looks-like/what-good-looks-like-publication/

Our ambition

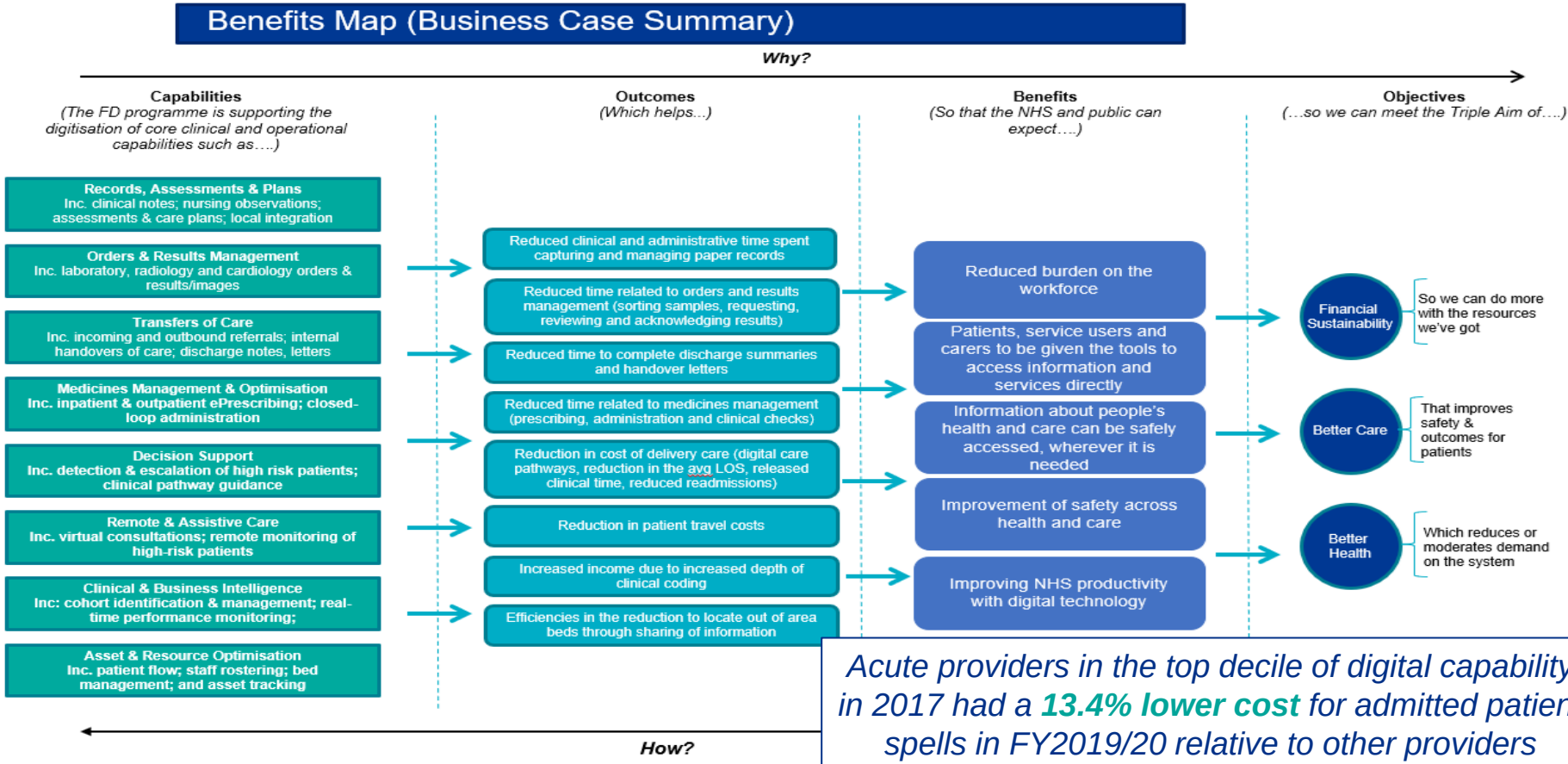
NHS England is investing £2bn in digitising and connecting the frontline over the next 3 years.

Our ambition is for all NHS trusts to meet the standard defined in our minimum digital foundations by March 2025.

Definition	Current Position
EPR meets required standard	20%
Existing EPR needs extension/optimisation to meet required standard	67%
No EPR	13%



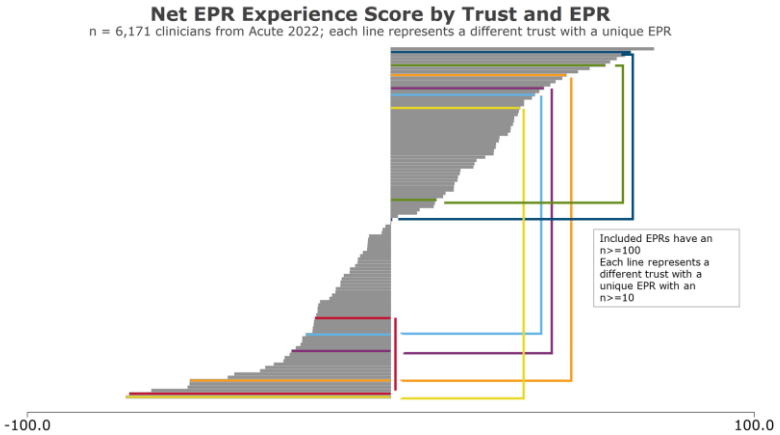
Benefits of frontline digitisation



*Acute providers in the top decile of digital capability in 2017 had a **13.4% lower cost** for admitted patient spells in FY2019/20 relative to other providers*

Some insights from our usability survey

All sectors using EPRs in the NHS are worse than the international average.



It's more about how you implement, train and configure, than the system itself. Functionality is one thing, usability is another. Both are important.

Supporting frontline digitisation

The Frontline Digitation Support Hub is a service that offers the NHS a forum for easy learning, collaboration with peers and access to expertise to enable successful digital transformation. This includes the implementation of new systems and the expansion and optimisation of existing systems to meet our minimum digital foundations.

What we will do:

Knowledge sharing

Upskilling the workforce

Support and expertise

Networking and collaboration

How we will do it:

- Subject Matter Expert Support
- Peer to Peer Networks
- Learning Labs
- DDaT Graduate Scheme and Board Support
- Online Hub featuring Community of Practice, Tools, Guidance and Documentation
- Masterclasses, Events and Drop-in Sessions

Provided via a consortium of members including:

NHS England

pwc

Cloud21

Nautilus Consulting Ltd.

NHS South, Central and West Commissioning Support Unit

Thank you

Join our support hub: https://future.nhs.uk/EPRSupportHub