Dr Osman Bhatti

GP / CCIO
NHS North East London ICS
@OsmanBhatti

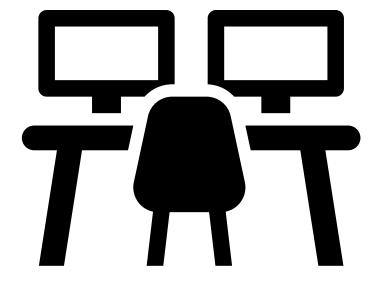


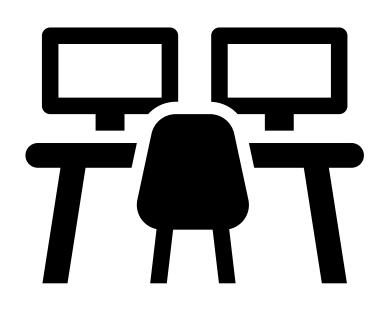


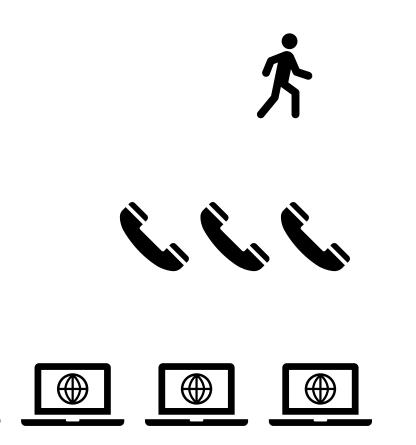


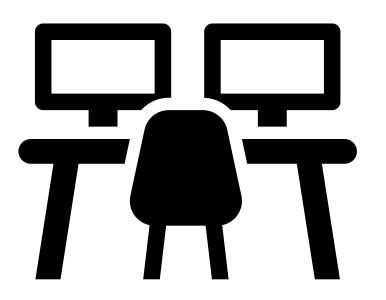


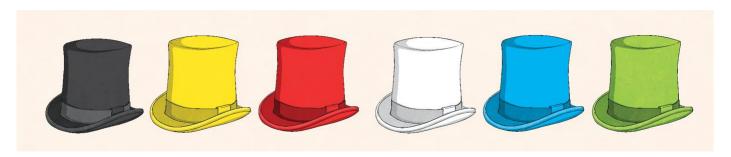
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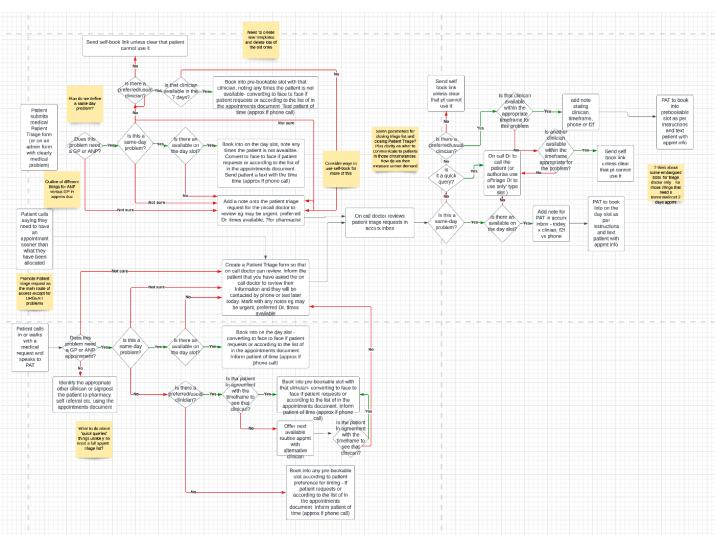


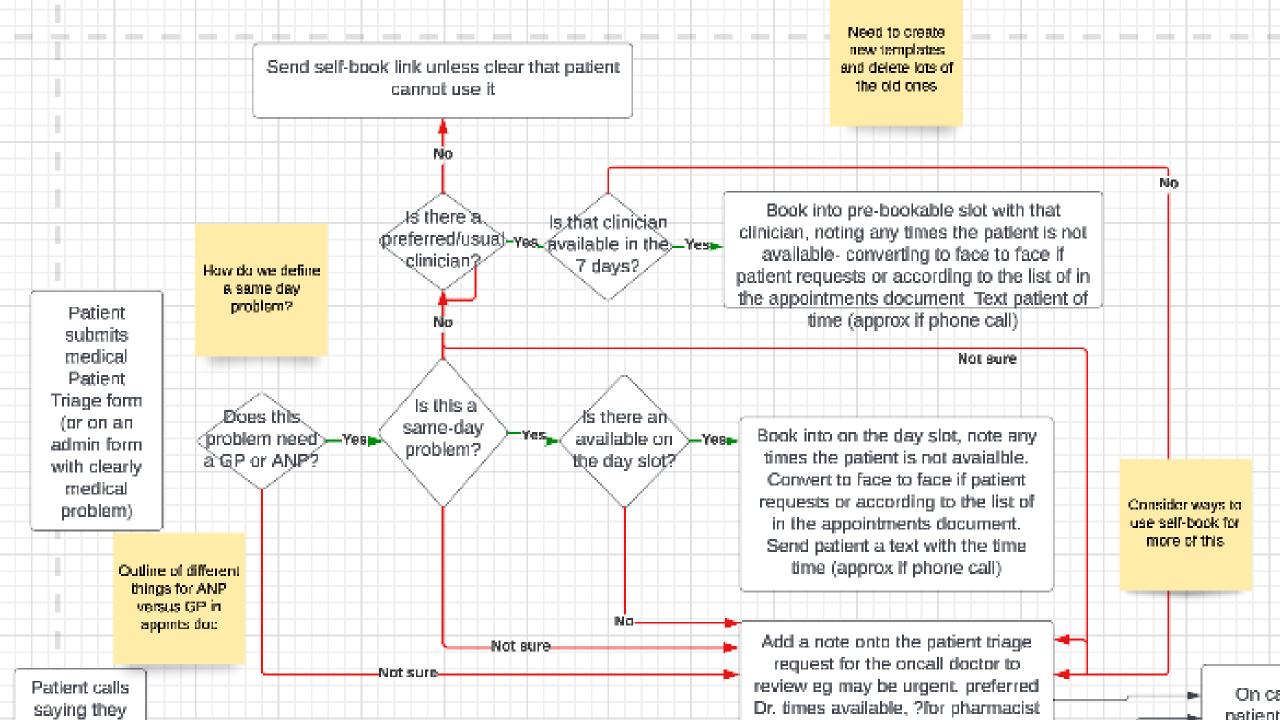


















Admin triage

Admin task Book routine appointment

- Telephone
- Face to face

Pass to triage clinician



Clinician triage

Advice to admin
Book routine appointment
Book on the day



Admin triage

Admin task

Book routine appointment

- Telephone
- Face to face

Pass to triage clinician



Clinician triage

Advice to admin

Book routine appointment

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Admin triage

Admin task Book routine appointment

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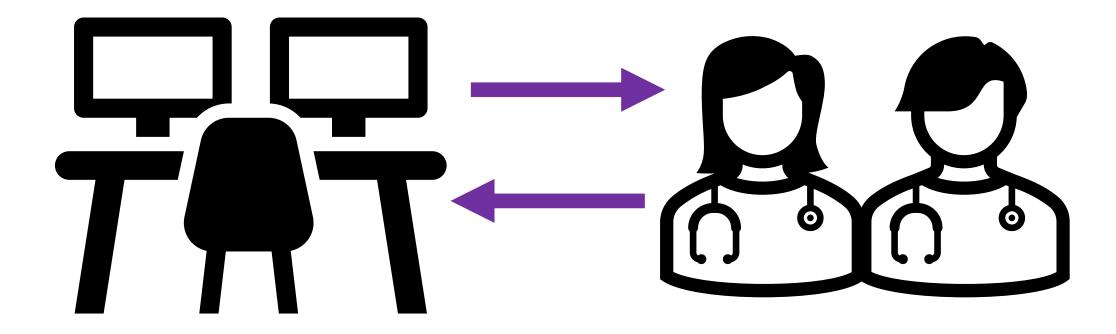
Pass to triage clinician



Clinician triage

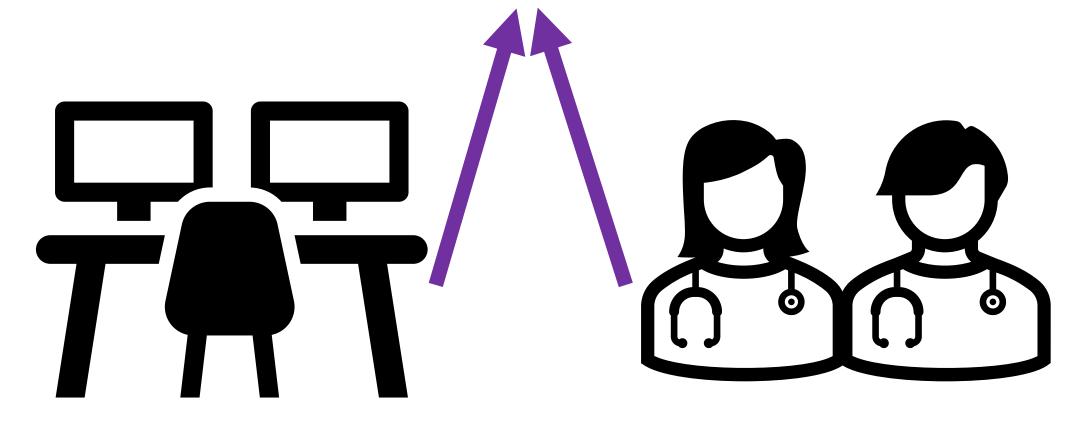
Advice to admin
Book routine appointment

Book on the day

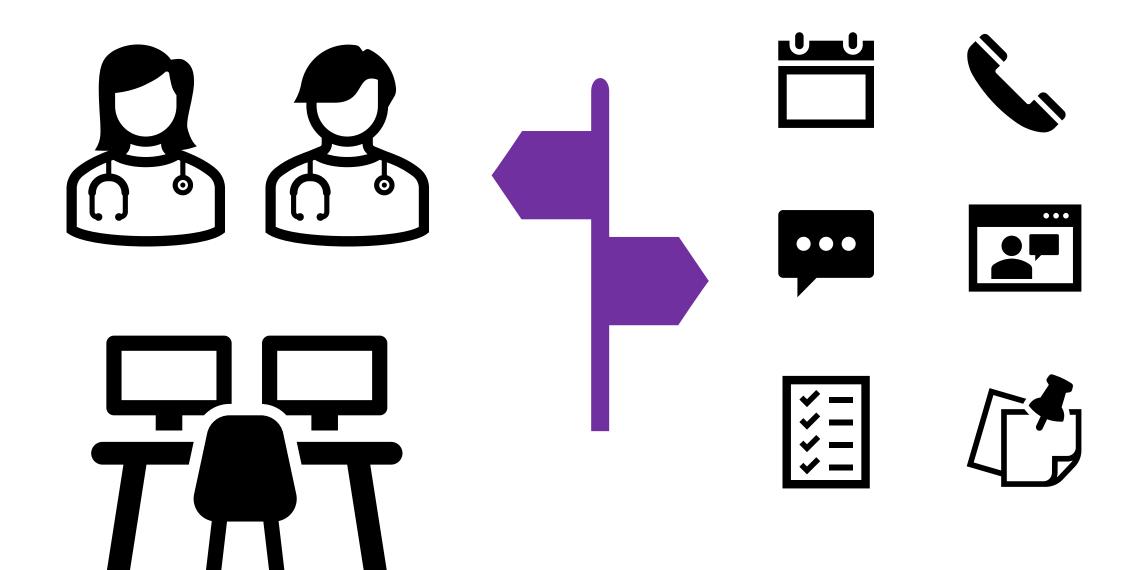


Patient Assistement Team

Self Book



Patient Assistant Team





Thank you

Dr Osman Bhatti

@OsmanBhatti