

digitalhealth

REWIRE

LONDON

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Headline Sponsors:



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EPR Programme Timeline

May 2020

EPR Programme Commenced

Focused on strategic overview and user engagement.



August 2020

Digital Strategy

Clear digital strategy developed (engagement with staff and patients) approved by the board.



December 2020

EPR FBC Approved

Approved by Trust, ICB and NHSE



April 2021

EPR Deployment Commenced

Key resource in place from Trust and supplier.



October 2021

Go-Live Phase 1, Clinical Documents

Trust went live with the solution. Treated as a transformation go-live, not technical



September 2022

Go-Live Phase 2, EPMA and ED

Two go-lives within 4 days of each other.



September 2023 (Planned)

Go-Live Phase 3, Order Comms

Aim to replace existing Order Comms solution



EPMA / ED Go-Live

2022

Aug

Sep

Oct

2022

EPMA Go-Live

ED Go-Live

DTP Meeting

DTP Meeting

DTP Meeting

Go-Live Activities

Training

Communications & Engagement

Gold Command

Floorwalking

Data Migration

Service Desk Extended Service

Digital Champions Engagement

Cut-Over Plan Finalised

End User Device Deployment

Digital Champions

Trainers

IT Support

Transcribing Pharmacists

Configuration Support

Business Change

Service Desk Engineers

Testers

Pharmacists Support

Resources

Early benefits from EPMA / ED Go-Live

Benefits

90% of clinicians were positive about the EPMA functionality and new process compared to the previous paper drug chats.

2.9 WTE Band 5 Nurses saved per year for time saved on drugs rounds.

5.9 WTE Doctors saved from Ward Round process per year.

Capillary Blood Glucose Recordings time saving of 5.4 WTE Band 2 clinical support workers

4 WTE administrative staff saved from ward-based records management

EDN's completed real-time increased to 98%

Key Recommendations



Engagement

From Executive team to users, engage early and often. Building confidence and ownership beyond the digital team



Supplier Partnership

Need to be able to work with your system supplier, fail to do so leads to mistrust and will increase risks with your deployment



Acceptance Criteria

Agree early on what is the acceptance criteria to proceed. Don't go-live if the risks are too great.



Plan From The Start

It's never too early to think about go-live. This should be considered when developing the business case. And a good cutover plan is essential.



Stabilisation

Plan that stabilisation is required post go-live. These are complete programmes, something will need addressing