

Headline Sponsors:



# **Prof Lesley Holdsworth OBE**

Clinical Lead for Digital Health & Care, Scottish Government Fellow & Council Member, Faculty of Clinical Informatics



### AHPs in the Digital Space: A wee story from Scotland

**Connection over perfection** 





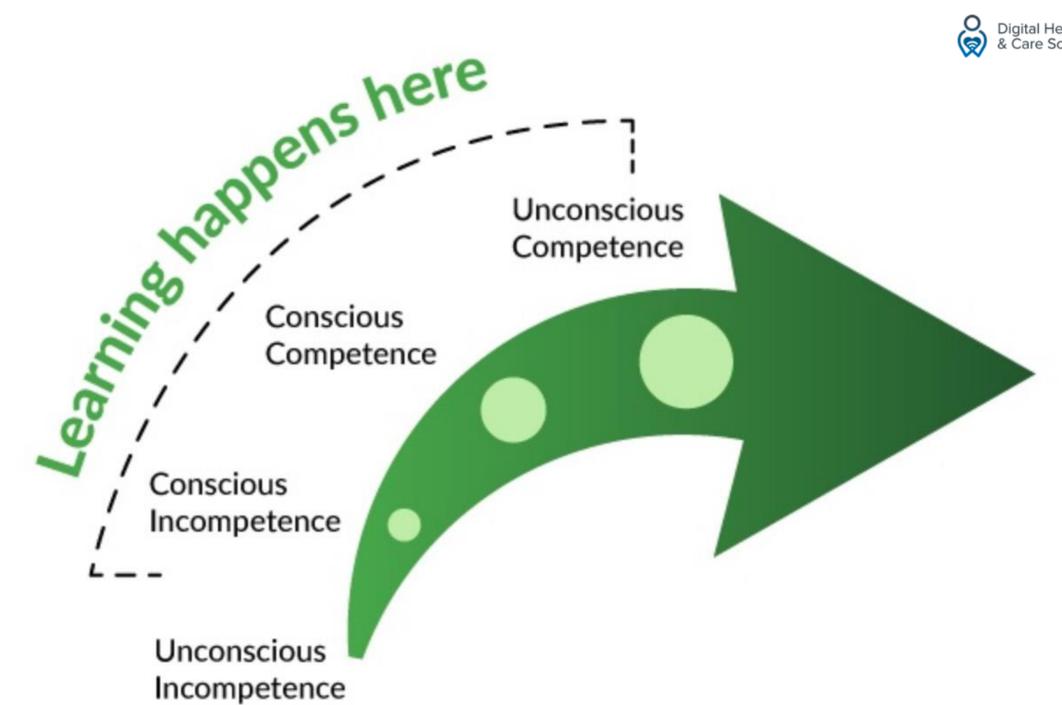
Digital Health & Care Scotland

Digital transformation is <u>at its</u> <u>best</u> when it is diverse, multidisciplinary, iterative, adaptable and led by those with the skills, knowledge and competencies to do so.

### Digital skills and leadership Digital skills are seen as core skills for the workforce across the health and care sector.

https://www.gov.scot/publications/scotlands-digital-health-care-strategy/







Widening of Digital Health and Care Leadership Programme (DLP) previously just NMAHP

- Opening access across health and care
- Growing cohort sizes from 30 to 65-70 participants
- Cohort 16 had 58 participants; Cohort 17, c.75 cohort 18 >70, recruiting for cohort 20

### Scotland's Digital Health and Care Transformation Leaders Programme

- Developing a new generation of 60 systems level digital leads across health and care through a new masters programme
- Providing the technical knowledge and leadership skills to lead the digital transformation of health and care services

### **Executive level masterclasses**

 Investigating options to deliver masterclasses to executive teams to increase digital mindset at this level.

### **Exploring Digital Leadership Webinar Series**

Linking in with the Leadership Links/Project Lift learning community to deliver webinars exploring
 the different aspects of digital leadership in a way which is accessible to all roles and levels in the



Building

leadership

capability

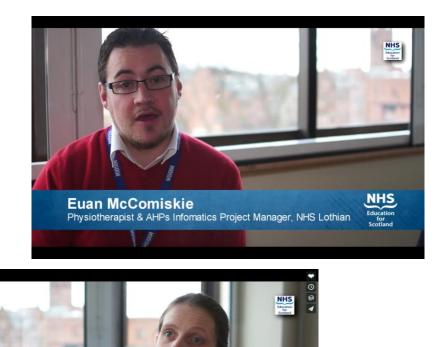
Scotland

f #NESdlp the dif @nes\_dlp sector.



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NHS Education for

 Nicola Henderson
 Education

 Dietitian & eHealth Lead for AHPs, NHS Forth Valley
 Education

CHER.

HD 2

HD #

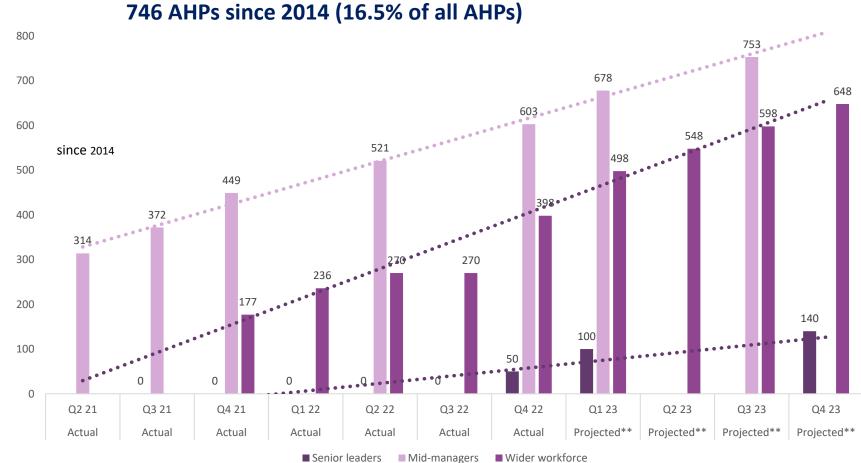
Education for Scotland

Fiona Millar Child Health Occupational Therapist, NHS Fife

► 🚥

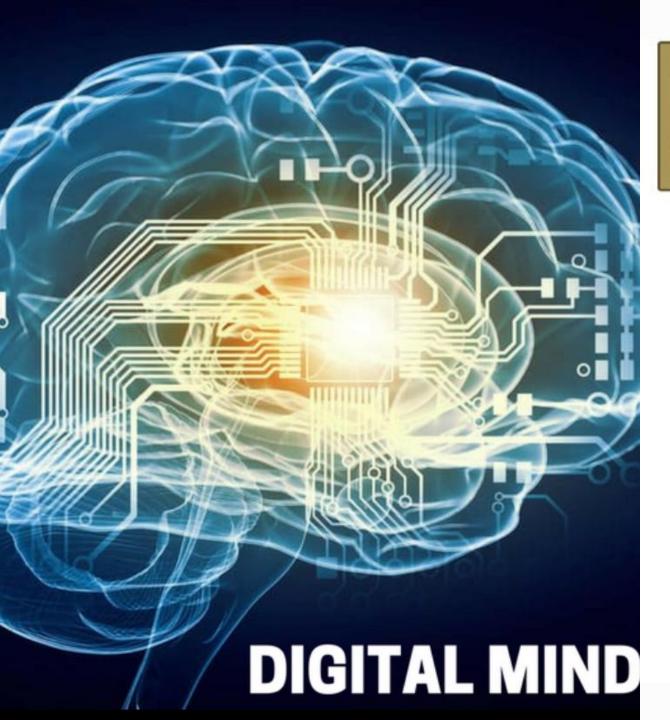
Digital Health & Care Scotland

# Growing the reach of digital leadership learning across health & care workforce in Scotland





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### **Digitally Minded Leadership**

YOUR ABILITY TO BECOME EQUALLY ADEPT AT USING BOTH SIDES OF YOUR LEADERSHIP BRAIN WILL DETERMINE HOW SUCCESSFUL YOU ARE AT DIGITAL TRANSFORMATION.

Provide Vision YET Empower Others

Digital Health & Care Scotland

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Give Up Control YET "Architect" the Choices

Sustain YET Disrupt

Rely on Data YET Trust Your Intuition

Be Skeptical YET Open-Minded



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Building leadership capability in Scotland

#NESdlp



### **Programme structure**

#### Year 1 Year 2 Year 3 Postgraduate Certificate (PGCert) Postgraduate Diploma (PGDip) Full masters (MSc) XSS Leading Digital Designing and Implementing Compulsory Compulsory = Transformation **Digital Strategies for Service** Sept 2025 – June 2026 Course Course (20 credits) Transformation (20 credits) The Role of Evaluation for Digital Strategies for Service Ē -----Compulsory Elective **Digital Transformation** Transformation in Rural Areas **Dissertation Project** Course Course (20 credits) (10 credits) AI for Health & Social Care **Critical Perspectives of** Student-Led Individually Ę۴° $\mathbf{\mathbf{C}}$ Compulsory Elective **Digital Health & Social Care** with a focus on application in Created Courses (SLICCs) Course Course (10 credits) practice (10 credits) Project **Designing Health & Social Data-led Health & Social Care** Jr Compulsory 1 Elective **Care Services for Impact** Work placement (10 credits) Course Course (10 credits) Ģ Strategic Leadership 90 (10 credits) **16% AHPs** (~~) **Research Design** Elective (10 credits) Course MSc 180 credits



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Building leadership capability in Scotland







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#### **Executive level masterclasses**

• Investigating options to deliver masterclasses to executive teams to increase digital mindset at this level.

### **Exploring Digital Leadership Webinar Series**

• Linking in with the other Leadership initiatives and learning communities to deliver webinars exploring the different aspects of digital leadership in a way which is accessible to all roles and levels in the sector.

Building leadership capability in Scotland



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### AHP DIGITAL COMPETENCIES UK-WIDE SURVEY

OPEN 10-30 MAY 2021



British Journal of Healthcare Management

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British Journal of Healthcare Management, Vol. 28, No. 8 • Research

Digital competency: a survey of UK allied health professionals

Christopher Tack 🖂, Lesley Holdsworth, Alex Wilson, Euan McComiskie, Pippa McCabe, Wendy Wilkinson, Mathew King

Published Online: 28 Jul 2022 | https://doi.org/10.12968/bjhc.2021.0123



Can webinars support the implementation of video consultations at pace and scale within the allied health professions?

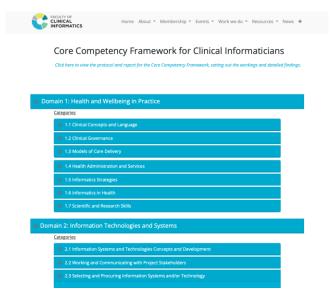
Lesley Holdsworth 🖂, Debbie Provan, Gail Nash, Marc Beswick, Carol Curran, Iain Colhart, Ailidh Hunter

Published Online: 8 Feb 2021 https://doi.org/10.12968/bjhc.2020.0127



- Mean confidence and motivation to use digital technologies at work was moderate to high (7.34/10 and 8.33/10, respectively).
- Domains with high degrees of competency: Data Management, Clinical Informatics.
- Domains with low competency: Decision Support, AI, Machine learning, Meta-Competency and Records, Assessments and Plans

### Caveat but all high priority for improvement



## **Our Connections....**



### **AHPScot** —B L O G—

AHPs across health and social care.

#### Category: Digital Health & Care



#### Occupational Therapy in Primary Care: The benefits of being a "Daydream Believer"

Are you a daydream believer? Are daydreams an effective coping strategy? Are they a way of self managing difficult situations? ... More

#### #AHPCF2021, #dNMAHP

#occupational therapy





#### **Community Hubs:** Bringing Near Me to all

Due to the pandemic the need to reduce people coming into buildings paused the Community Hub model for Near Me ... More

#### #Digital, #Digital Health and Care, #dNMAHP, #Near Me

**Group Telerehabilitation** in the COVID-19 Era: a New Approach

Person-centred experience for telerehabilitation following Anterior Cruciate Ligament Reconstruction Introduction: The rationale for this project is to co-design (1) alternative ... More

#### **Occupational Therapist's** innovative use of Near Me during COVID-19 and beyond

Occupational therapists by nature have been inquisitive and creative when considering ways to meet the needs of people accessing their ... More

#dNMAHP, #Near Me,

#occupational therapy, #Rehabilitation



**Reflections on European** Day of SLT: Optimism in an Emerging Digital World.

By Laura Lennox The 6th March is European Day of Speech and Language Therapy (SLT). It's a time to raise ... More

Advertisements

#### Marc Beswick is the National Lead for

the Near Me video appointments service in Scotland. In his latest blog he ... More

#Covid-19, #dNMAHP, #Near Me,

**#Primary Care** 

**Primary Care** 



#### No Going Back

Written by: Dr Lesley Holdsworth OBE, Clinical Lead for Digital Health and Care, Scottish Government @LesleyAHPD It is exactly one ... More

#Covid-19, #Digital,

#Digital Health and Care, #dNMAHP



Dietitians in Local and



Allied Health Professions, The Champions of Near Me

Marc Beswick is an Occupational Therapist and currently the National Lead for the Near Me Network. Here Marc offers his ... More

#Covid-19, #dNMAHP, #Near Me



My placement experience COLID



### **Digital Networks in Scotland**

### The dNMAHP network

### **Scottish Digital Health & Care Network**

🗴 🗅 Meet Teams General Posts Files Wiki Community Guidelines + 24 February 2022 (=) Chat NHSS Scottish Digital Health & ... Stephen Baguley (NHS Grampian) 24/02 10:50 Edited <u></u>2 ;;<mark>0</mark> SB Audit Scotland report out today on NHS Recovery & Remobilisation General This has been flagged to me. Teams COVID-19 (archive) NHS in Scotland 2021 (audit-scotland.gov.uk) ::\* The NHS's ability to plan for recovery from Covid-19 remains hindered by a lack of robust and reliable data across several areas. 1 Welcome! This includes workforce data, as well as primary, community, social care and health inequality data. The collection and use of this data must 3. VCross-sector Connections and desiring an eligence of the second se See more 4. Healthcare IT Safety 5. Safer Medicines ightarrow Reply Files 6. Wurscheduled to Planned 🤞 10 🎔 2 📵 8. Data, Knowledge, Decision Sup... Jonathan Waldheim-Ross 10/02 13:25 Turas font survey Ø 9. Professional Development General CCLG Meetings (archive) We aim for Turas to be as usable and accessible as possible for our all our users. To support this aim it is important that Clinicians on HBDL Group the font we use is clear and easy to read. We are working on a design for new Turas applications and tools. As part of dNMAHP Network See more **Event notifications** Health Board Digital Leads (archive) 0 🔳 8 new 9 replies from you, Rohan, Andrea, and 6 others Network facilitators ∠ Reph Questions Yesterday SG Clinical Advisors 🙃 Meeting in General ended: 8s КМ Silver Digital - Applications Group (ar.  $\leftarrow$  Reply Strategies SuperChamps! 🗇 Workforce Development (archive) New conversation

Scottish NMAHP **Digital Health** & Care Network

dNMAHP Leads Designated Nurse, Midwife and AHP Leads from all NHS **Boards & Partnerships** 

**Network Steering Group** 

Chair – tbc SG leads – Lesley Holdsworth, Mark Fleming supported by Alan Milbourne Leadership Group of 10

# Our Wider Connections and Collaborations...

**TELEREHABILITATION IN PHYSICAL THERAPIST PRACTICE:** 

A CLINICAL PRACTICE GUIDELINE FROM THE AMERICAN

PHYSICAL THERAPY ASSOCIATION

### Telehealth and Digital Physical Therapist Practice Response to the COVID-19 Pandemic:

### A Global Commentary from Five Countries

Alan C. Lee, PT, PhD, DPT // Lesley K. Holdsworth, PT, PhD // Chidozie E. Mbada, PT, PhD Dianne Millette, PT, MHSc // Adesola C. Odole, PT, PhD, M.Sc. // Oscar Ronzio, PT, DHSc Richard Woolf, PT, DPT

#### ABSTRACT

**Abstract.** Telehealth and digital physical therapist practice have emerged as a response to the SARS-CoV-2 (COVID-19) pandemic to address societal needs for physical therapy. This global commentary discusses the adoption of telehealth and digital practice in five countries (Nigeria, Argentina, Scotland, Canada, the United States). Key variations in technology, payment, clinician acceptance and preferences with telehealth and digital physical therapy were identified globally. From this experience, common barriers and opportunities are discussed. Overall, it is necessary to address regulatory models, infrastructure availability

Lesley K. Holdsworth, PT, PhD Professor/National Clinical Lead Digital Health & Care, Scottish Government

Chidozie E. Mbada, PT, PhD Associate Professor/Postgraduate Coordinator Obafemi Awolowo University Nigeria



https://cdn.ymaws.com/www. aptahpa.org/resource/resmgr/ ptj-pal/8.26.21\_ptjpal\_august\_2021\_.pdf



### TELEHEALTH



# **Key lessons**

The powers of a unifying objective

Citizen focused pathways need to drive the technology not vice versa

Our ability to work at pace and scale

Good enough is good enough

Workforce has come a long way but competency and consciousness still an issue

We have the foundation for a significant legacy – but need to build on connections



# So, what's next?

### • Transformation requires:

Workforce with conscious competence (confidence, skills & knowledge)

Tools – the enabling factors

Leadership – behaviours, culture & vision to reimagine work

NOW.....

 Need to invest in team development – why? Real value of digital transformation to service users, organisations ands society lies at team/service not individual level More impact, more quickly

How are we evidencing the value/impact of digital leadership roles? DOAM?

How can we do this? How can you contribute?

