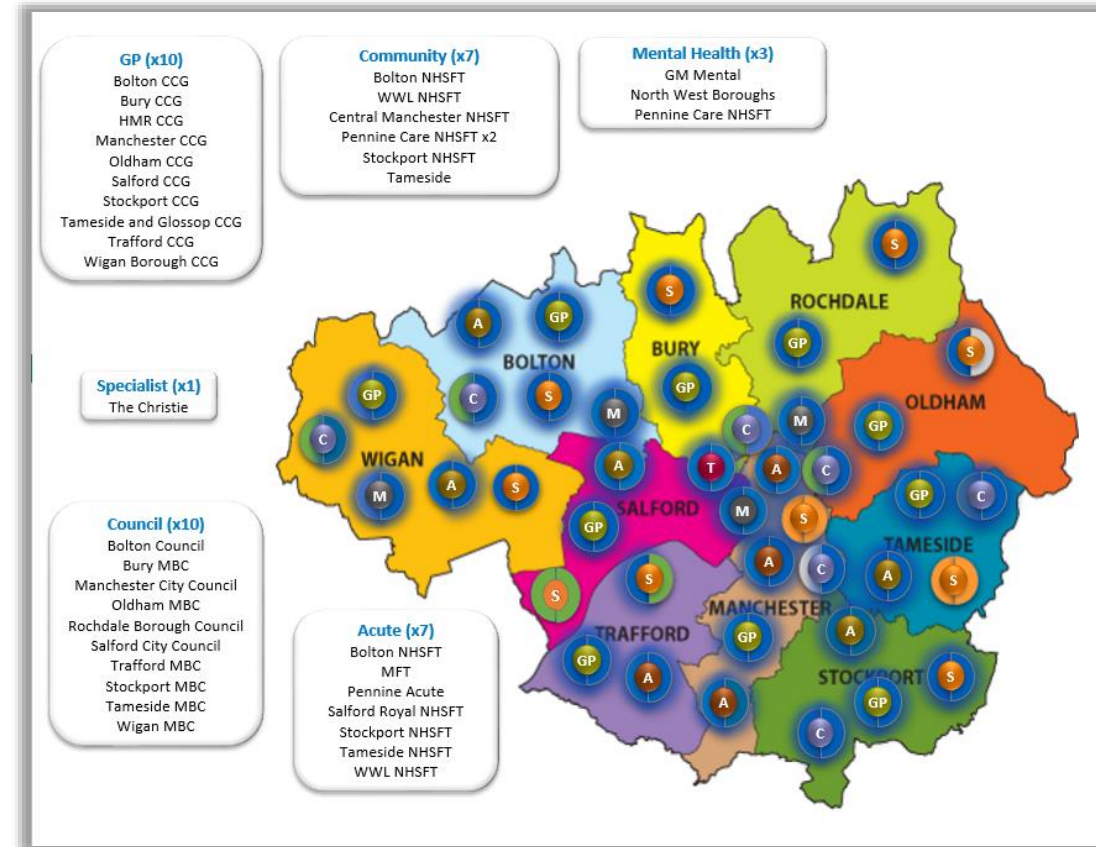
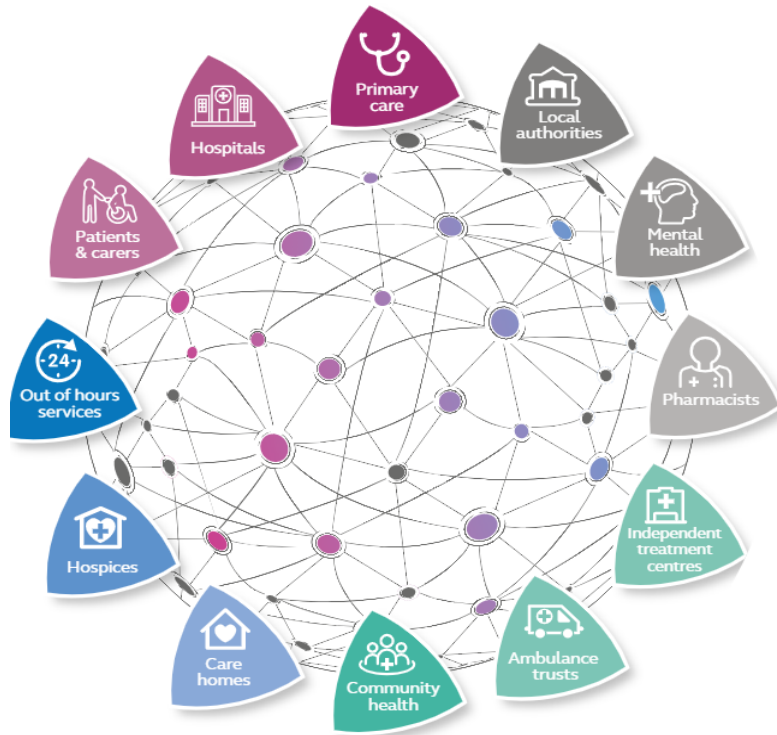




EPaCCS

Electronic Palliative Care Coordination System

What is the Greater Manchester Care Record?



KEY

- GP General Practice
- A Acute
- S Social care
- M Mental Health
- C Community
- T Specialist (Tertiary)

PROVIDER	CONSUMER



GMCR securely collects and combines health and wellbeing data from multitude of systems used across care communities.

medications |
 medical history |
 test results |
 allergies |
 care plans |
 social care support

What is EPaCCS?

EPaCCS – Electronic Palliative Care Coordination System is a memory aid that helps to guide the professional.

In the interest of integrated partnership working, EPaCCS is a tool that enable the sharing of information for the effective management of end of life patients.

-  EPaCCS is a summary of information.
-  Helps to guide the professional to have the right conversation at the right time.

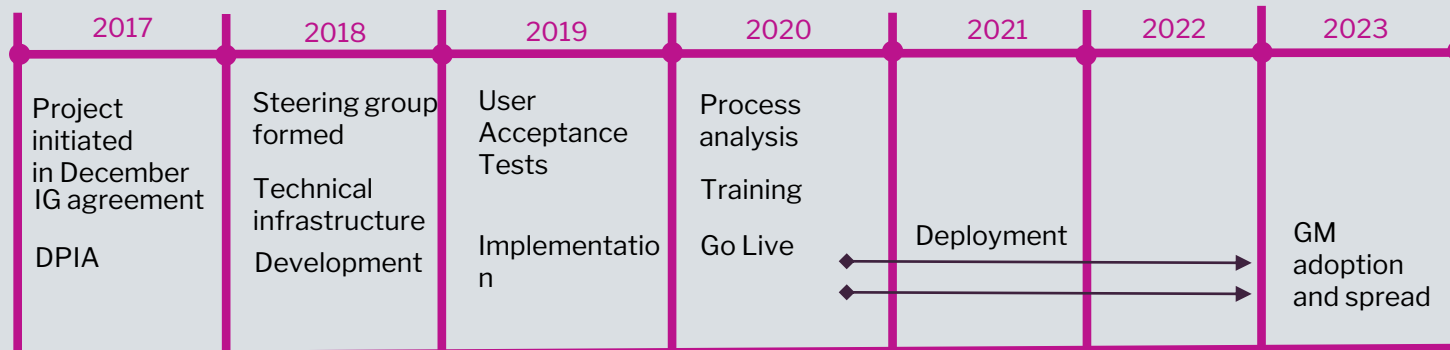
Background

The population of Bolton is 316,086. It is estimated that 1% of the Bolton Population may be on an end-of-life care plan this equates to 3,162 people. The EPaCCs is an electronic form on the Greater Manchester Care Record (GMCR) that helps co-ordinate end of life care, guide conversations with patients and support clinical decision making. The record can only be created in partnership with the patient or their representative and this is usually initiated by the GP, ANP or palliative care consultant. Further entries can be made by professionals involved in their care, once the record has been created.



Project Timeline

In September 2020, Bolton launched the Electronic Palliative Care Coordination System (EPaCCs) to support our end-of-life patients.



Benefits

- ➔ Improved communication and coordination of care.
- ➔ Better symptom management.
- ➔ Greater patient involvement.
- ➔ Improving patient experience.
- ➔ Greater efficiency - Reduce duplications on GSF register and referrals to multiple agencies.
- ➔ Reduction in A/E attendances
- ➔ Better data collection.
- ➔ More appropriate end of life care

EPaCCS Form

Coordination of End-Of-Life Care

EPaCCS (End of Life)

Consent Recorded Date: 15 Feb 2019 Last Updated: 15 Feb 2019 16:34

Consent to create and share

The person giving consent understands an EPaCCS record will be created and shared with those involved in the provision and coordination of the end of life care. Also that their personal identifying data will be shared when notifications are sent to the contacts included on their record via the contacts chosen method of notification.

Do you have consent to create and share an EPaCCS (end of life) record for this person?

Yes - Consent given

Yes - Consent given by legitimate patient representative

Yes - Best interest decision taken (Mental Capacity Act 2005)

Yes - Consent given by appointed person with lasting power of attorney for personal welfare (Mental Capacity Act 2005)

No - Consent denied / withdrawn

Close

1

2

Special Requirements

Is the main spoken language of the person English? Yes No

Preferred spoken language:

Is an interpreter required? Yes No

Does the person have a disability?

Karnofsky performance scale:

3

Diagnosis and Prognosis

End of life diagnosis:

Are there other relevant end of life diagnosis or clinical conditions? Yes No

End of life prognosis:

Is the person aware of their prognosis? Yes No

Are the family aware of the prognosis? Yes No

Does the person have a carer? Yes No

Is the carer aware of the prognosis? Yes No

Gold Standard Framework stage:

Stage change authorised by:

Date of stage change authorisation: Role:

Have the carers contact details been recorded? Yes No

-  Preferred Place of Death
-  Advance Care Planning
-  Medication
-  Cardio Pulmonary Resuscitation

Life Sustaining Treatment

View Search Dashboards CC Demo

Latimer Albert (Mr) Male Sex 05-Feb-1942 (81y) Born 637 322 3736 NHS No. 3

CONTACTS FRAILTY MANAGEMENT DIABETES MANAGEMENT ReSPECT Remote Reports ACTIVITY PROBLEMS SOCIAL CARE (ADULT) CLINICAL

Life Sustaining Treatment

Has life sustaining treatment and comfort been discussed with the person? Yes No

Life Sustaining Treatment vs. Pain Management and Comfort
Use the slider to indicate the preferred balance between life sustaining treatment and maintaining comfort.

Prioritise sustaining life Prioritise maintaining comfort

Have specific life sustaining interventions been discussed with the person or the person's representative? Yes No

Who has this been discussed with?

Summary of what has been discussed and with whom:

Please enter details of what has been discussed and the names of who it was discussed with

Are there special considerations to take into account if COVID virus infection is suspected/confirmed:

Other Concerns and Bereavement

This section can be used to record additional information, concerns around bereavement and any other considerations such as pet welfare. To add a comment use the + button that displays when editing the form.

Once the patient is on the amber stage, the slider is used to indicate the preferred balance between life sustaining treatment and maintaining comfort.

End of Life (EPaCCS)

Diagnosis:	Cancer (Brain)	Current Gold Standard (GSF) Stage:	Amber
Prognosis:	Deteriorating / last weeks of life	Person Aware of Prognosis:	No
CPR Status:	For Resuscitation	CPR Status authorised by:	Dr Andy Medicks

Where an EPaCCS record has been published a summary tile will display on the persons landing page providing a brief summary of key components of the record.

Bolton: EPaCCS Created

Bolton overall registered population 323,351 equates to 3,233 potential palliative patients
(NHS GREATER MANCHESTER (BOLTON) PREDICTOR FOR PALLIATIVE CARE PATIENTS ON GP REGISTERS)

FEBRUARY 2023 SNAPSHOT

58 GP PRACTICES

REGISTERED POPULATION: 645,702

3,233

1% PREDICTOR

58 GP PRACTICES

REGISTERED POPULATION: 645,702

588 (18%)

CURRENT EPaCCS

Service Provider Feedback

If a MDT member is not able to attend the GSF we can set an action for them in the EPaCCS document`

All services involved in the patient's care can see their information recorded, this means the patient doesn't have to repeat their story

Now all EPaCCS are on the system, I no longer need to keep my GSF spreadsheet up to date, it's all on the dashboard

Patient doesn't have to repeat their story

EPaCCS are not onerous to complete, really quick and easy

Evaluation

The NICE guideline for end-of-life care and national policies form a framework for evaluating the effective use of the EPaCCS form across the end-of-life pathway. Factors to consider are as follows:

Quality of care

Care coordination

Staff education and training

Family satisfaction

Continuity and accessibility of care

Data collection and analysis

Cultural sensitivity

User behaviour

Next Steps

- ➔ Develop EPaCCS standard operating procedure (SOP) for system wide adoption.
- ➔ Reinvigoration of EPaCCS forms and the Greater Manchester campaign.
- ➔ Rollout of EPaCCS dashboard to support multidisciplinary team gold standard framework (MDT-GSF) meetings.
- ➔ Service provider feedback for EPaCCS form enhancement:
 - Include free text field
 - Use of appropriate wordings
- ➔ Opportunities:
 - Access to North West Ambulance Service (NWAS) clinical assessment centre.



Thank you

