
REDUCING THE BACKLOG WITH TECHNOLOGY

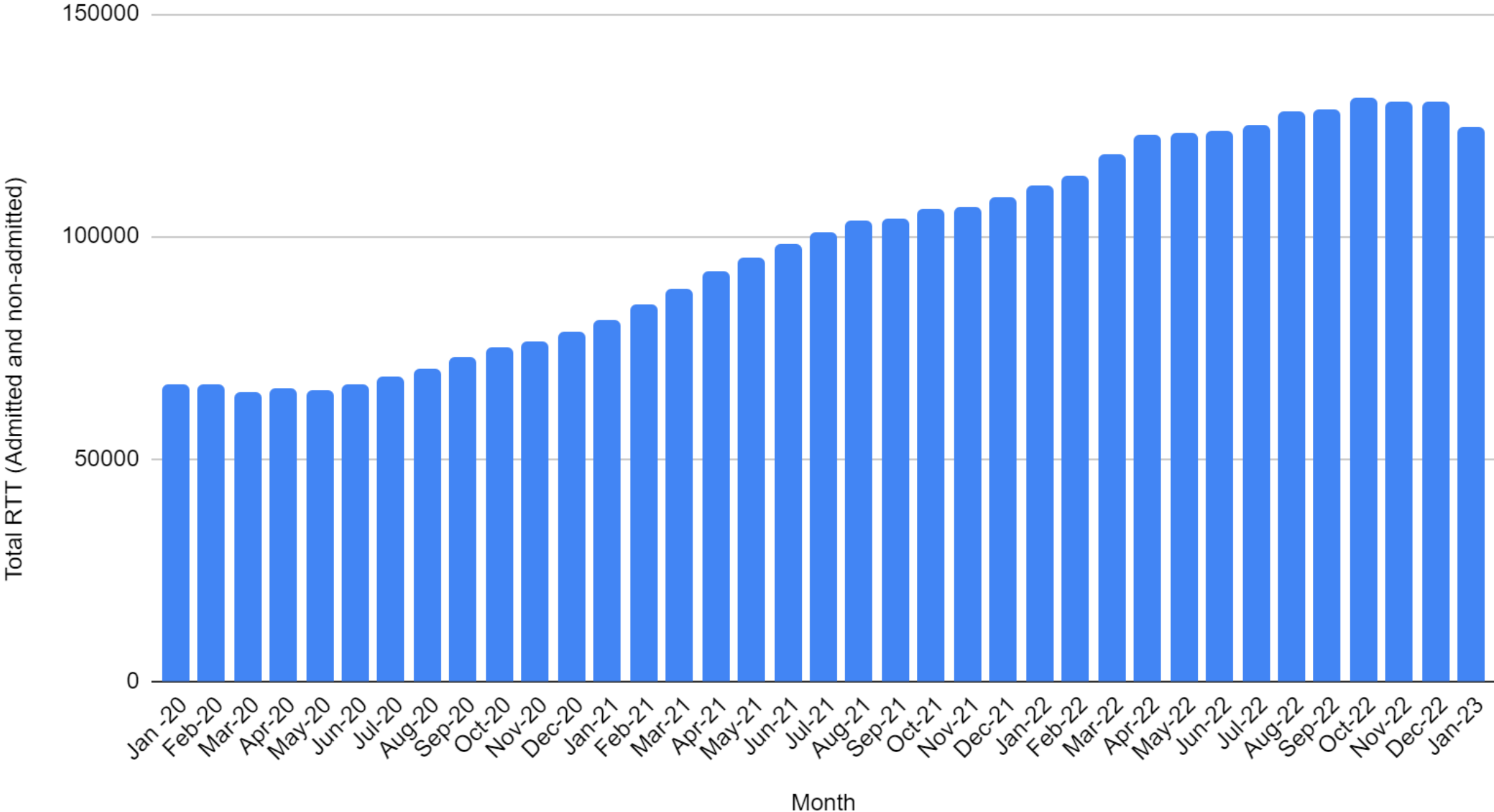
Andy Carruthers
Chief Information Officer



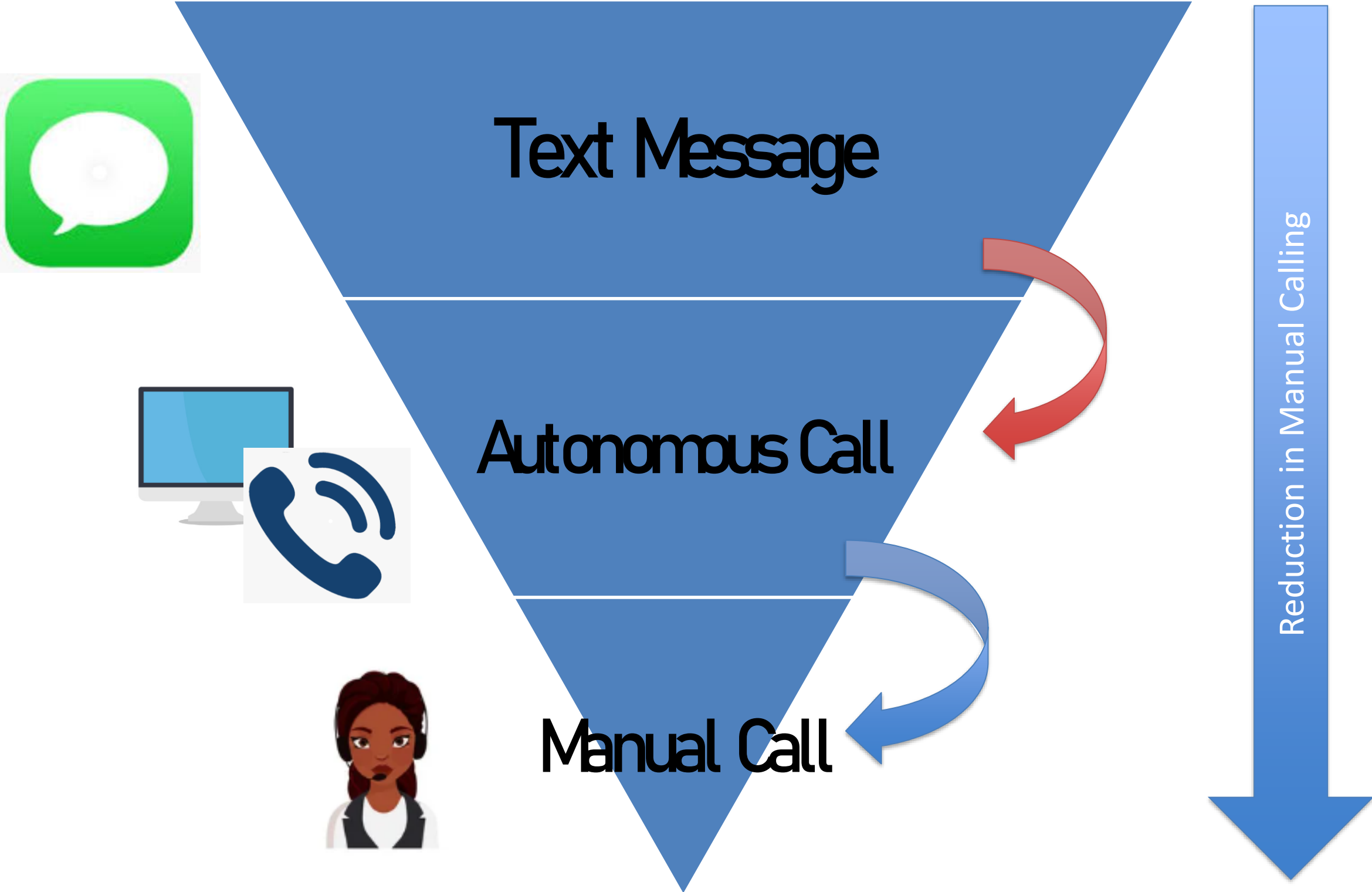
University Hospitals
of Leicester
NHS Trust

UNIVERSITY HOSPITALS OF LEICESTER: REDUCING THE BACKLOG WITH TECH

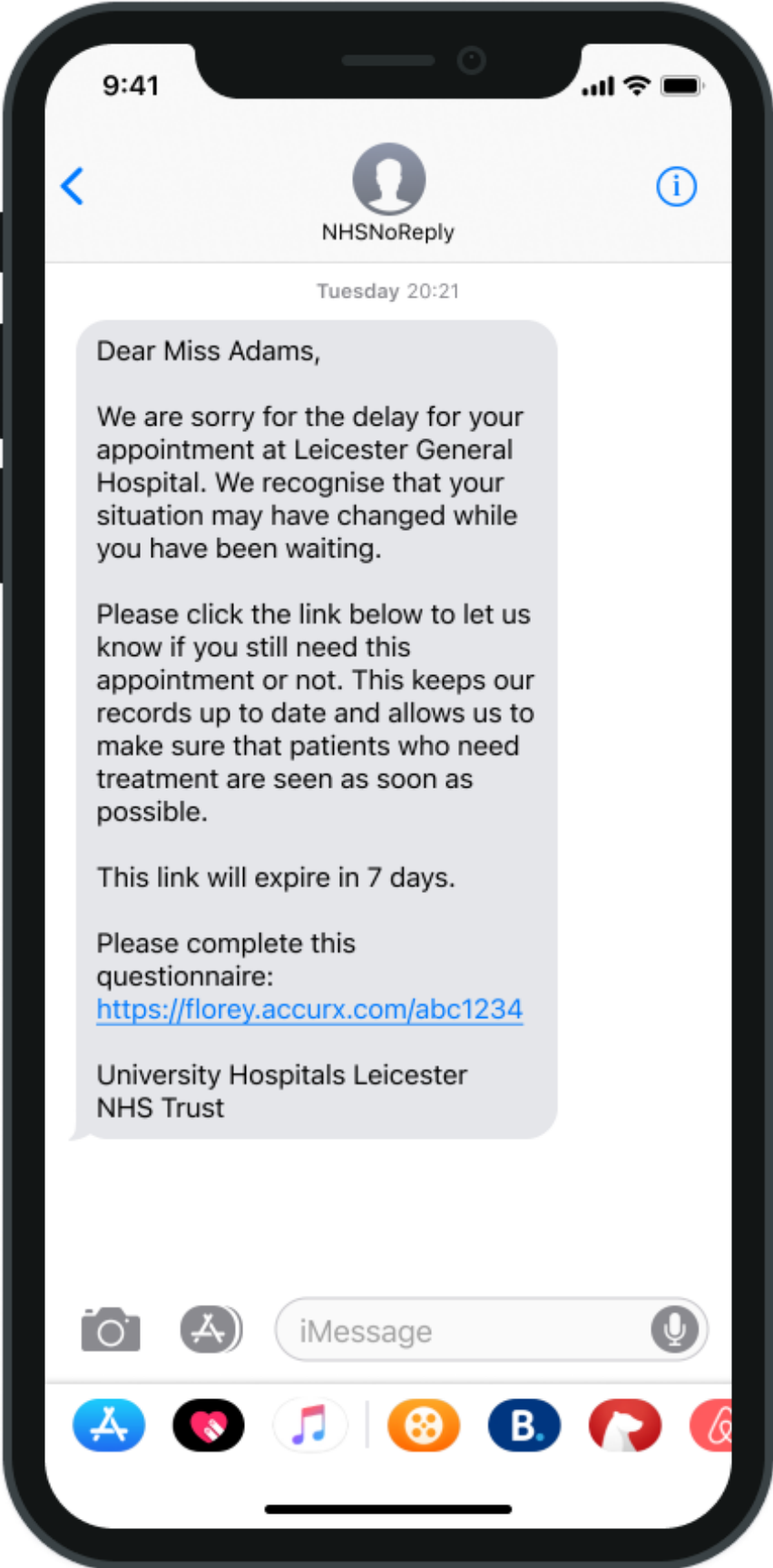
Total RTT (Admitted and Non-admitted) Jan '20 - Jan'23



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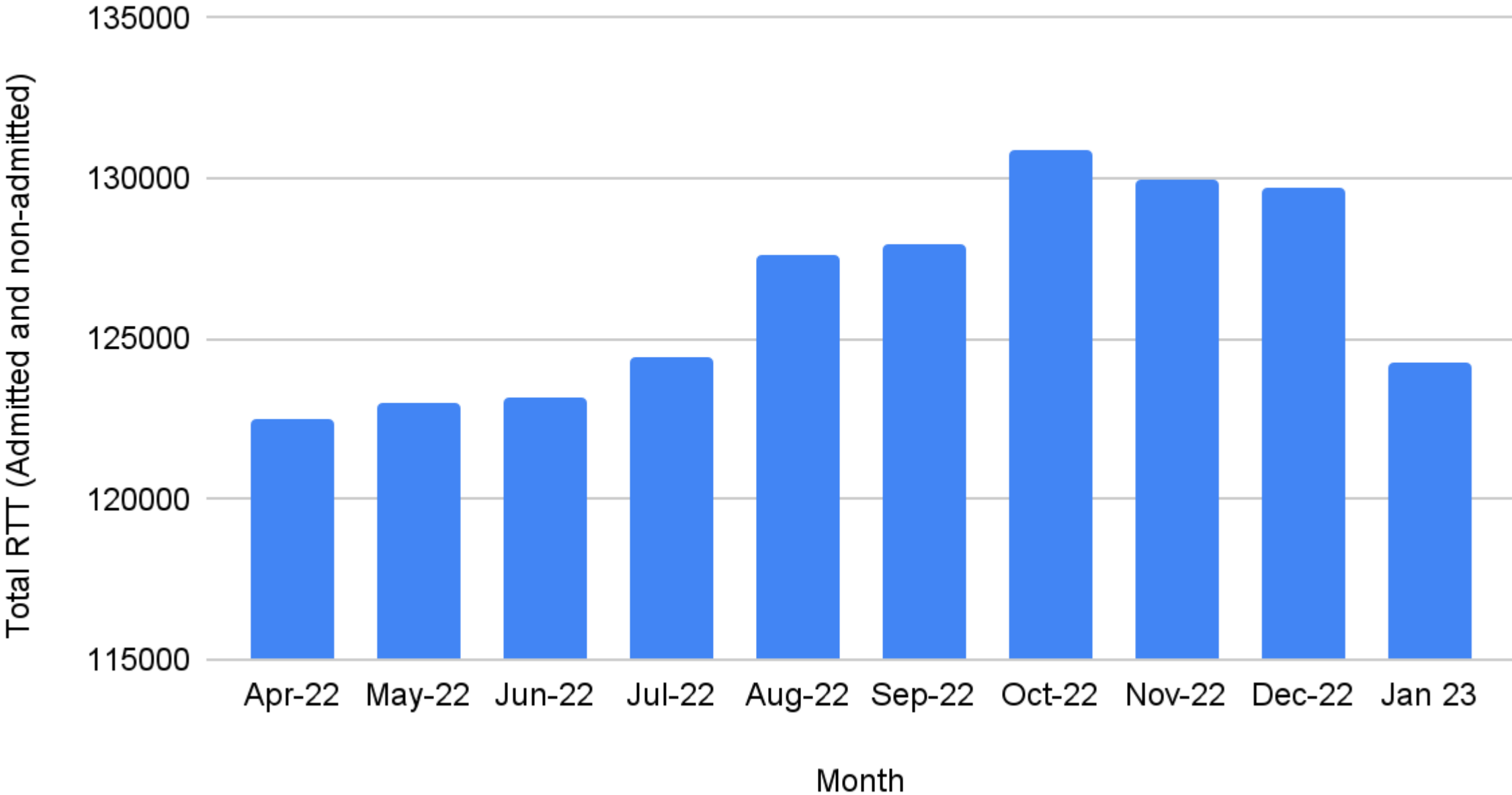


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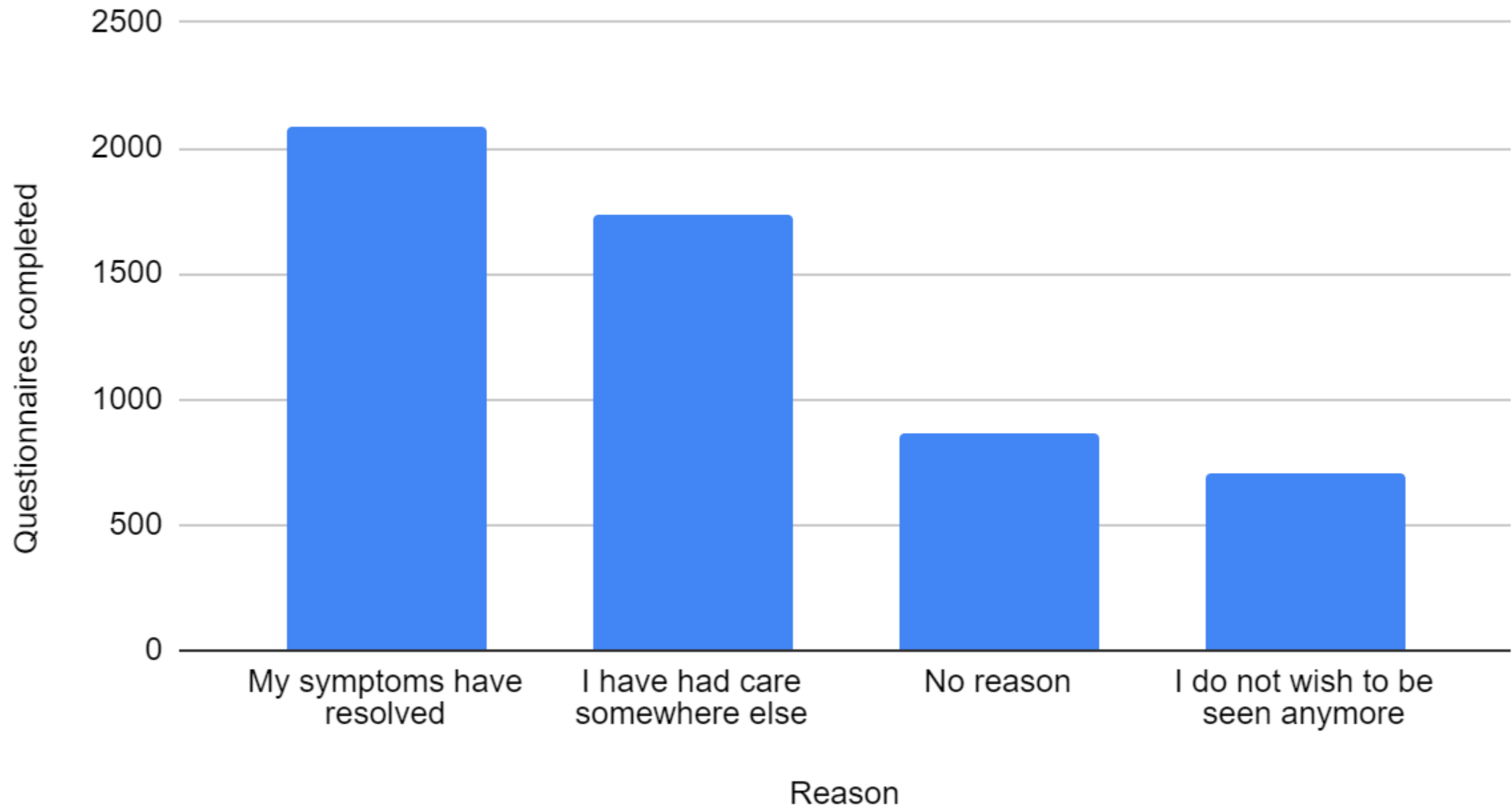
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Total RTT (Admitted and Non-admitted) Apr '22 - Jan '23



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Reasons for not needing an appointment

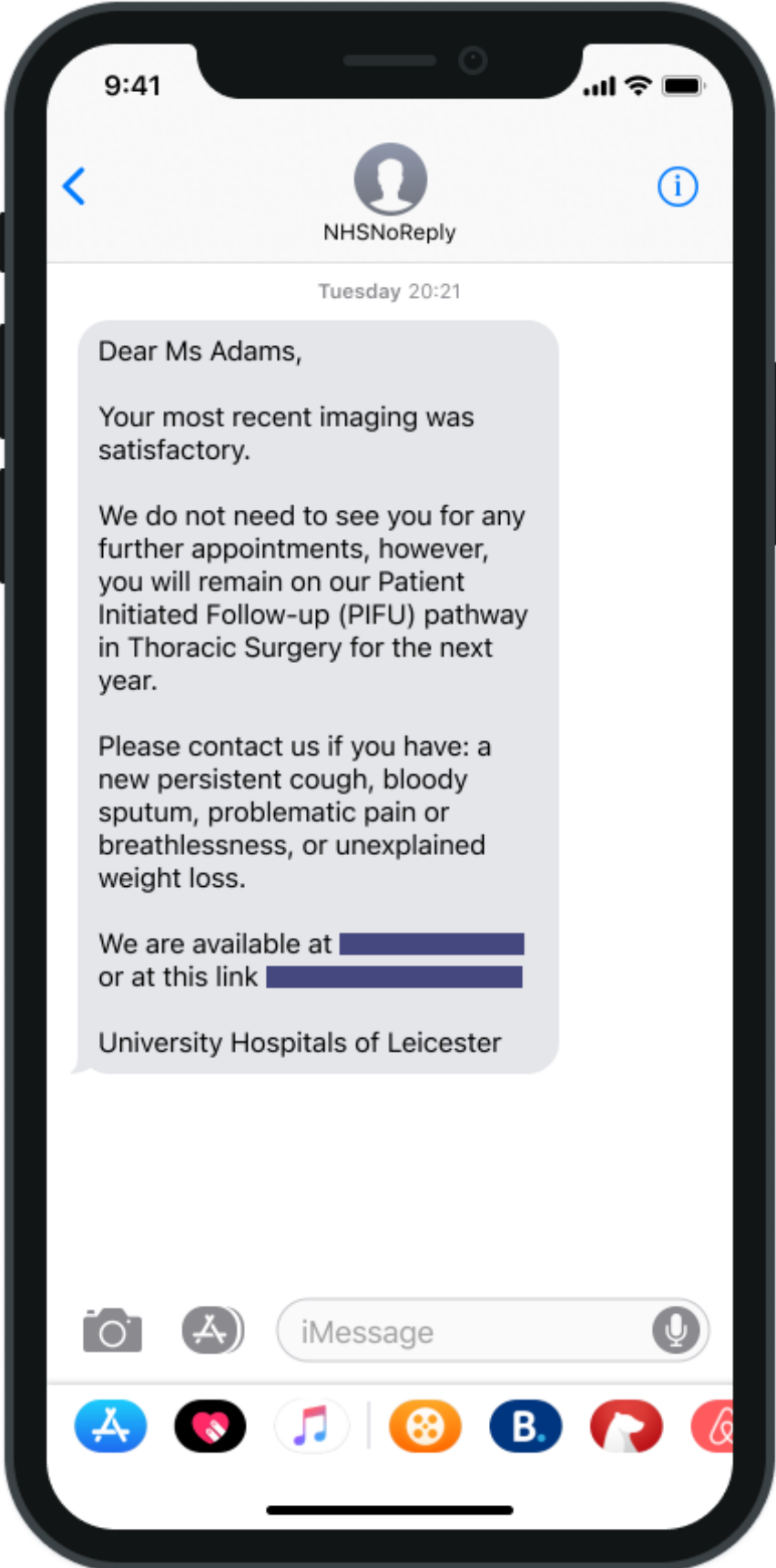


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“It was a relief to receive the text as I was wondering if my child had been lost in the system.”

**Patient at University
Hospitals of Leicester**

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“This work with Accurx has been so successful that we’ve very quickly rolled it out across the majority of services in our Trust. Working with Accurx has felt like a true partnership. From the weekly implementation meetings to fortnightly check-ins, the work feels genuinely co-produced.”

Aimee Geary, Improvement Lead